



**OFFICE OF THE POLICE AND CRIME COMMISSIONER  
FOR BEDFORDSHIRE  
MONTHLY BUSINESS REVIEW MEETING**

27<sup>th</sup> January 2022

Chair – Wayne Humberstone (Delivery Manager)

No.	Business Review Meeting	Actions
	<p>The BRM meeting did not go ahead due to operational reasons, however monthly papers have been documented in the below text. This has been reviewed by the Transparency Manager and agreed to be published. The Interim Chief Executive and Head of Delivery fed back to the team via the weekly team meeting on priorities and risks.</p>	
	<p><b>Actions Update</b></p> <p>All actions have been updated on the Log.</p>	
	<p><b>Transparency Manager</b></p> <p><b>Terms of Reference</b></p> <p>Reducing Reoffending – PE will be adding this to the next agenda for discussion and sign off as this needs to be completed.</p> <p><b>Joint Audit Committee (JAC)</b></p> <p>Recruitment remains open – one additional JAC member needs to be recruited. The advert has been revamped and is now being advertised. The closing date for applications is the 7<sup>th</sup> of February 2022.</p> <p>The JAC meeting was completed on the 2<sup>nd</sup> of December 2021. All independent members have been informed of the Risk Workshop which is going to take place. KB is completing the initial review and then the workshop can take place after and is expected to take place in February.</p> <p><b>FOI/DP Requests</b></p> <p>Freedom of Information (FOI) requests continue to come in and be managed by BC. When an FOI has been received, it is not for the Transparency Team to search your area folders for this information, it is for the department to provide the information and</p>	



then the Transparency team will review whether any of the information is deemed restricted.

We have been receiving a higher number of FOI's, which are for the Force not the OPCC, so are being redirected.

### **ICVs/Dogs**

The ICV Panel meeting took place on the 15th of December. The PCC attended the online meeting which was well received by all ICVs. The PCC thanked the ICVs for their continued support and dedication to the scheme.

Physical visits are going well with issues being worked through. The monthly meeting which takes place between the Force and the OPCC which focusses on Custody has highlighted there are concerns surrounding the demand and staffing in the Custody suite. The Force Exec and OPCC are aware.

### **LQCs/Misconduct.**

The OPCC is currently having ongoing conversations about the LQC function. KB will update all when a resolution is agreed.

The OPCC is currently working through the process for a PAT Chair hearing.

### **Complaints**

Two new reviews have been received since the last BRM meeting, 12 have been finalised and two are outstanding. No reviews have been upheld, however OPCC oversight has been submitted to PSD.

KB has informed all OPCC staff of the complaints process – the OPCC receive complaints in many ways - phone, email, social media, specific individuals within the team. KB has confirmed that the OPCC does not deal with, investigate, make enquiries about complaints against Bedfordshire Police in any way – only Chief Constable complaints or reviews.

If any of the team need more information on this, please contact KB.

The OPCC has received several complaints against the Chief Constable however they have not been recorded due to the action complained about not being about the Chief Constable conduct.

Complainants continue to challenge this; however, the Independent Office of Police Conduct (IOPC) guidance is clear that if it is about a function that is delegated to another within the organisation and not about the Chief Constable conduct – it cannot be recorded as a Chief Constable complaint, and it must be passed back to the Force for the appropriate authority to review and make a recording decision.



	<p><b>Decisions</b></p> <p>In regards to the Information Document that is published monthly, KB held a meeting with the Force Exec and is currently working on a new template to ensure that the information aligns with the Police and Crime Plan.</p>	
	<p><b>Victim Care</b></p> <p><b>Bedfordshire Victim Care Services (BVCS)</b></p> <p><b>Performance – Qualitative and quantitative</b></p> <p>Referrals into BVCS for January so far from the Force are 454. Referrals pulled through by BVCS are 129. There were 49 agency referrals and 9 self-referrals. SP reported that the referrals from the Force are still low and that this will be addressed at the end of the month.</p> <p><b>Communication plans to share</b></p> <p>The renaming from Signpost to Bedfordshire Victim Care Services (BVCS) has been completed. LF is working alongside the BVCS team to get a Facebook page setup and running and hopefully this will increase BVCS profile so that they can receive more self-referrals into the service.</p> <p>The new branded literature has been sent out to every doctor’s surgery and Police Station in the county. SP has visited Luton and Dunstable Police Stations and placed BVCS posters around the stations as well as given leaflets and business cards to the front offices.</p> <p><b>Bedfordshire Police Partnership Trust:</b></p> <p><b>Performance – Qualitative and quantitative</b></p> <p>Referrals to the Scheme for December were 86 and January 56. SP reported that January is typically a slow month for the Charity.</p> <p><b>Communication plans to share</b></p> <p>The Charity are now working alongside the Fire Service.</p>	
	<p><b>Project Manager – Policing and Contact</b></p> <p><b>Anti-Bullying Campaign</b></p> <p>This project is 75% completed. Currently awaiting photos from supporters. There are no risks or issues to raise currently.</p>	



	<p><b>Road Funds</b></p> <p>The deadline for submission of applications was 10<sup>th</sup> December 2021 and there was a total of 19 submissions received. A provisional date for the PCC to review this is set for 27<sup>th</sup> of January. There are no issues or risks identified for this project at this time.</p> <p><b>Safer Streets 2</b></p> <p>The Safer Streets 2 Hub opened on the 10<sup>th</sup> of January 2022 and is open every Monday between the hours of 10:00 - 1400. Door knocks are on target and continue to rollout Smart Water and Ring Doorbells. PE is still looking at options regarding funding for CCTV due to lead time for suppliers.</p> <p><b>Safer Streets 3</b></p> <p>The surveys have been completed for CCTV and lighting for Safer Streets 3. Orders are in for personal alarms and property has been identified for safe spaces.</p>	
	<p><b>Communications Officer</b></p> <p><b>Press release schedule update</b></p> <ul style="list-style-type: none"> <li>• Precept survey - last push before survey closes</li> <li>• Residents praise safer streets project team in helping to tackle issues in the Manshead area</li> <li>• Safer Streets project set to open new Community Hub in Dunstable in bid to help residents feel safe</li> </ul> <p><b>Upcoming press releases</b></p> <ul style="list-style-type: none"> <li>• Precept outcome</li> <li>• Rural Crime focus/investment</li> <li>• Facebook Live events – PCC interviewing officers/staff</li> </ul> <p><b>Bedfordshire Victim Care Services (BVCS)</b></p> <p>LF is continuing to share tweets and a new Facebook page will be set up for BVCS this month.</p> <p><b>Website</b></p> <p>Ongoing enhancements and tweaks to the website.</p> <p><b>AOB</b></p> <p>There are plans for Facebook Lives and ‘Carpool with the Commissioner’ with the same objective of educating the public of the impact that the work of police/staff has on communities, how we are beating crime in Bedfordshire and what some of our colleagues concerns and frustrations are.</p>	

## Events Officer

### Events schedule

JAN	
25th	Full Council Meeting - Luton
26th	Rural Crime Day
26th	Leighton/Linslade & Rural Priority Setting Meeting
FEB	
2nd	Rural Villages - Day of Action
8th	Full Team Catch Up
9th	PCC Visit - Develop
9th	PCC Visit - The Safer Luton Partnership
9th	PCC Visit - Right Track
9th	PCC & Ward/Council Meeting - Central Beds
22nd	PCC Visit - QPCO
23rd	PCC Visit - Embrace
23rd	PCC with St.Giles Trust

### Beds Youth Council (BYC)

This month's theme was Drink Driving.

### AOB

#### Full Office Meeting

4 meetings have been booked in for 2022. The next full team catch up is 8<sup>th</sup> February 2022 at 10:30am – 11:30am.

#### Annual Survey

The first draft has been signed off.



	<p><b>Precept Survey Information Electronic Leaflet</b></p> <p>First draft of wording sent for an initial design.</p> <p><b>Carpool Karaoke</b></p> <p>List of who to be invited has been created</p> <p><b>Youth Conference</b></p> <p>First meeting to be held 24/01/2022 to discuss who will be leading, the plan etc.</p> <p><b>Facebook Lives</b></p> <p>An email has been sent to the Force to ask about logistics of making this happen with the Force.</p> <p><b>PCC with Rural Crime Team for the Day</b></p> <p>A date has been booked and confirmed for the PCC.</p>	
	<p><b>Commissioning</b></p> <p><b>Open Bids Update</b></p> <p>There are currently no open bids, and we are waiting on Safer Streets Fund outcome.</p> <p><b>MOJ Returns or Announcements</b></p> <p>The MOJ announced additional funding in December. AB submitted a case to the MOJ.</p> <p>The next MOJ report is due in April 2022.</p>	
	<p><b>AOB</b></p> <p>No AOB reported.</p>	