



POLICE AND CRIME COMMISSIONER FOR BEDFORDSHIRE

DRAFT MINUTES OF STRATEGIC BOARD

21 November 2017, 14:00 – 16:00

Lecture Theatre, Beds Police HQ

OFFICIAL SENSITIVE

PRESENT

Chair:	Kathryn Holloway, Police and Crime Commissioner (KH)
	Jon Boutcher, Chief Constable (JB)
	Garry Forsyth, Deputy Chief Constable (GF)
	Phil Wells, Chief Finance Officer (PW)
	John Murphy, Staff Officer to the Chief Constable
	Clare Kelly, Chief of Staff, OPCC (CK)
	Bethan West, Director of Victims Services and Commissioning, OPCC (BW)
	Kevin Vanterpool, (KV)
	Anna Akerman, Director of Policy, OPCC (AA)
	Nuala Goldsboro, Executive Assistant to PCC (NG)– Meeting Minutes
Apologies:	Jackie Sebire, T/Assistant Chief Constable (JS)

	ACTION
Minutes agreed from October meeting.	
<p>Effectiveness:</p> <p>KH said that regarding legitimacy we are expecting ‘good’ across the Board. GF said we are having meetings to plan for this.</p> <p>Child Protection Inspection: GF advised that this is taking place in every force across the country (forces do self-audits first) HMI will grade on this. From the HMI Assessment: 18 good, 29 ok, 24 need improvement. The grading tends to be consistent throughout the country and theres a narrative around leadership. There are positive areas in report, but challenges also. JB said that publicly he has said that we do not have enough officers for child protection. KH said that the response from the wider public could be savage and that we need to have a plan and that the media will focus on specific cases. KH said that she will always need an operational officer to speak first about this before her. GF said that we</p>	



<p>can show that we are making necessary improvement. JB said that there are a lot of positives in that report. We have a process in place with frontline officers to talk about getting the communication through down the line. This is planned before Christmas, but still some work to do. KH said that we have to be careful as the fall back cannot simply be that we do not have the money/resources. The Legitimacy Report is due out in early December.</p> <p>CK asked to ensure that dip sampling still takes place. JB said the new Force Control Room is now up and running, so no reason why this shouldn't take place.</p>	
<p>Chief Constable Complaints:</p> <p>No new complaints.</p>	
<p>Victims' Hub:</p> <p>A new supervisor in now in place but still one other to recruit. Lots of support from HR. The Assessment Day, great success, lots of positive feedback from day.</p> <p>Comms – there should be an update at the end of this week. Key messages for the public domain.</p> <p>Victim Satisfaction – Sharn Basra invited us to look at this. KH said that this was a great thing and may reduce the amount of complaints further down the line.</p> <p>Go Live Date ready for January. By 2nd April everything should be in place and up and running. KH asked if the IT issues have been resolved? CK advised that they have.</p>	
<p>Chief Constable Update:</p> <p>In the last meeting we went through de-brief, our response and their response. JB wrote to HMI Billingham re: grading but advised that we will not get a response from her, as our new HMI Officer, Matt Parr, wrote to say that there are a few changes in place, but that our grading will stay the same. The Report came out on 9th November. There is a PPOG Meeting scheduled for 19th December – both JB and KH are invited to this by Matt and plan to attend. There were lots of positives from debrief. Second part – Missing Children: we have addressed this and have had formal notification that this is no longer an issue. JB plans to bring this up at PPOG. We will wait to see a draft Effectiveness Report in the New Year. Because of the position we are in Bernie Marchant-Cheyne is looking at comparisons with Birmingham and Lincoln for their ideas on improvement.</p>	



<p>Missing people:</p> <p>Reassurance: KH asked if we are satisfied that roles between call handlers process is all in place? JB said yes all in place.</p> <p>Culture:</p> <p>JB advised there is nothing to report apart from Well Lead Leadership Courses have been very well received. Because of this every constable will do the course. Liz Mead will be moving into Crime as Superintendent.</p> <p>JPS Governance Issues:</p> <p>KH said that morale has grown in the Dogs Unit now that they have moved. GF confirmed that this move is permanent. Also check location for Roads Policing. Also HR moving, which is sensitive - JB said Stevenage not suitable as a base.</p> <p>Quarterly Recording Report:</p> <p>Strategic Demand Statement: GF said there is a good degree of harmony re: data requirements and that the APCC is interested in data. KH said she is pleased to hear this and although recorded crime has increased, none is significantly high.</p> <p>Knife Crime: KH asked when will the tool kit will be ready? JB said at the moment he does not know but we are above the national average. KH said hence the work going into this. GF said we need to keep an eye on this through Jackie's work.</p> <p>Burglary:</p> <p>As expected there is a growth in numbers due to dark evenings. JB said Police Now in Dunstable /Houghton Regis are doing project work on what we could be doing. The figures are in line with last year, but that we always need to do more.</p>	
<p>Efficiency:</p> <p>JB said seeing fruits from Hub officer contact and that we are ahead and very much in line.</p> <p>KH said that she met with Bernie White and that the approach in North was mirrored by South. The PCC also mentioned that she has had a couple of council meetings recently greatly supported by Nick Masters. She still has just Shefford to do. JB mentioned that Lime Street HUB is due to open on 18th December and Luton Mall office on 6th December. The PCC said that she wants to go to both of these openings.</p>	



<p>JB said that there is a national programme in place from Action Fraud and said he is worried about fraud and unreported crime and that we have been to slow to fill the gap. JB said that there is lots of work to do and would welcome support, but to take into consideration what is being done nationally.</p>	
<p>Finance report: PW said he was looking through savings to see what else we can tweak.</p>	
<p>AOB:</p> <ul style="list-style-type: none">● Legrave bidding issue: PW said just waiting for full details of bids and will then show these to PCC. Final offers 1st Dec.● KH congrats to Sgt James Hart for his great work with hate Crime.	