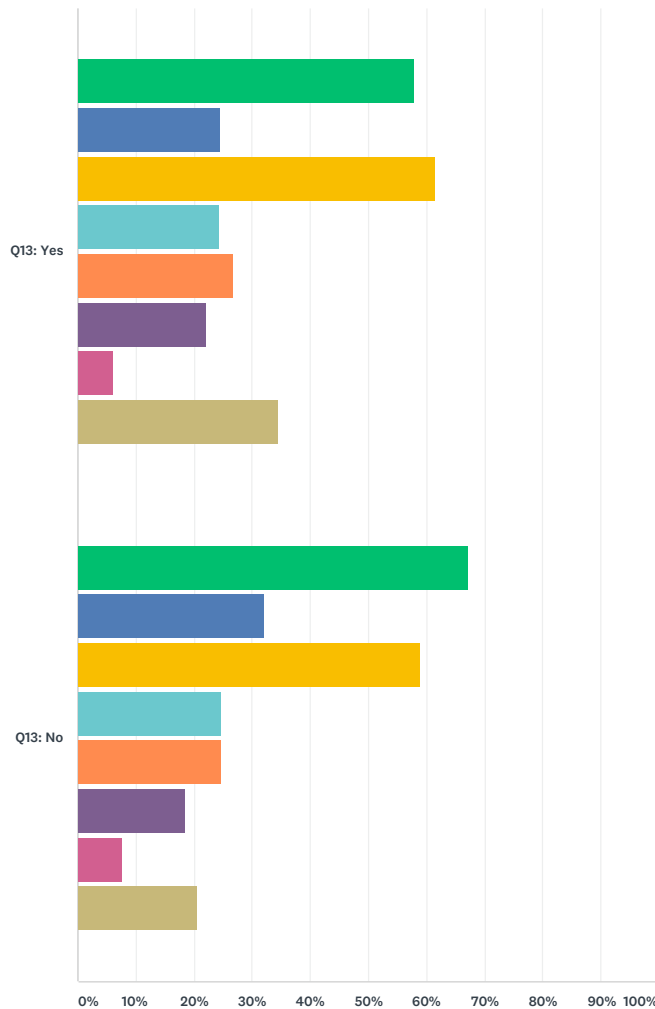


# Kathryn Holloway PCC Annual Survey 2018

Q1 The Police and Crime Plan sets out eight priorities. Please state which of the following you value the most?

Answered: 1,166 Skipped: 0



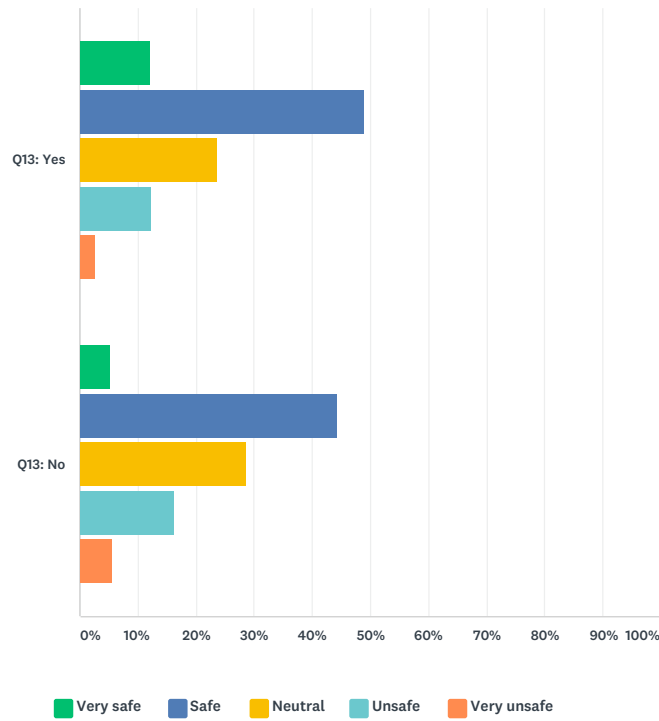
- A return to more visible policing across the county.
- To re-build public confidence in Bedfordshire Police.
- To ensure that the police are available when we need them most.
- Putting victims at the centre of the way we the police prosecute.
- A fair deal on policing wherever you live - in the town or country.
- Protecting the police to protect the public with proper duty of care.
- Genuinely being the Commissioner for all communities.
- Working with partners to break the cycle of serial offending and to prevent crime wh

	A RETURN TO MORE VISIBLE POLICING ACROSS THE COUNTY.	TO RE-BUILD PUBLIC CONFIDENCE IN BEDFORDSHIRE POLICE.	TO ENSURE THAT THE POLICE ARE AVAILABLE WHEN WE NEED THEM MOST.	PUTTING VICTIMS AT THE CENTRE OF THE WAY WE THE POLICE PROSECUTE.	A FAIR DEAL ON POLICING WHEREVER YOU LIVE - IN THE TOWN OR COUNTRY.	PROTECTING THE POLICE TO PROTECT THE PUBLIC WITH PROPER DUTY OF CARE.	GENUINELY BEING THE COMMISSIONER FOR ALL COMMUNITIES.	WORKING WITH PARTNERS TO BREAK THE CYCLE OF SERIAL OFFENDING AND TO PREVENT CRIME WHERE POSSIBLE.	TOTAL
Q13: Yes (A)	57.94%	24.46%	61.48%	24.25%	26.82%	22.21%	6.01%	34.44%	205.92%
	540	228	573	226	250	207	56	321	2,401
	B	B						B	
Q13: No (B)	67.09%	32.05%	58.97%	24.79%	24.79%	18.38%	7.69%	20.51%	51.03%
	157	75	138	58	58	43	18	48	595
	A	A						A	
Total Respondents	697	303	711	284	308	250	74	369	1,166

# Kathryn Holloway PCC Annual Survey 2018

## Q2 How safe do you feel in the area in which you live?

Answered: 1,166 Skipped: 0

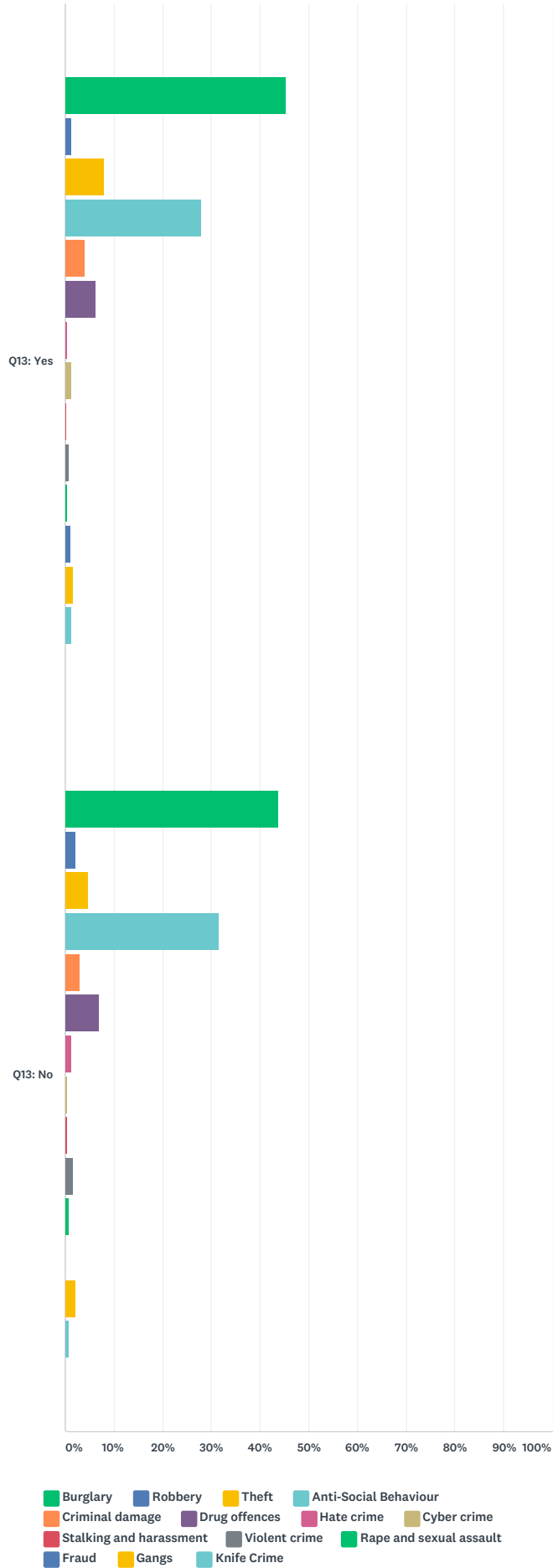


	VERY SAFE	SAFE	NEUTRAL	UNSAFE	VERY UNSAFE	TOTAL
Q13: Yes (A)	12.12%	48.93%	23.71%	12.45%	2.79%	79.93%
	113	456	221	116	26	932
	B				B	
Q13: No (B)	5.13%	44.44%	28.63%	16.24%	5.56%	20.07%
	12	104	67	38	13	234
	A				A	
Total Respondents	125	560	288	154	39	1,166

Q3 What crime types most affect you in your local area?

Answered: 1,133 Skipped: 33

# Kathryn Holloway PCC Annual Survey 2018

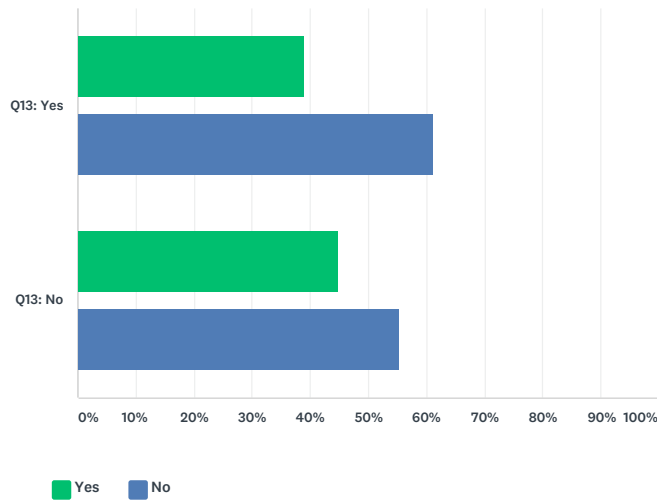


## Kathryn Holloway PCC Annual Survey 2018

	BURGLARY	ROBBERY	THEFT	ANTI-SOCIAL BEHAVIOUR	CRIMINAL DAMAGE	DRUG OFFENCES	HATE CRIME	CYBER CRIME	STALKING AND HARASSMENT	VIOLENT CRIME	RAPE AND SEXUAL ASSAULT	FRAUD	GANGS
Q13: Yes (A)	45.34% 409	1.33% 12	7.98% 72	27.94% 252	3.99% 36	6.21% 56	0.44% 4	1.22% 11	0.22% 2	0.89% 8	0.44% 4	1.00% 9	1.66% 15
Q13: No (B)	43.72% 101	2.16% 5	4.76% 11	31.60% 73	3.03% 7	6.93% 16	1.30% 3	0.43% 1	0.43% 1	1.73% 4	0.87% 2	0.00% 0	2.16% 5
Total Respondents	510	17	83	325	43	72	7	12	3	12	6	9	20
	<b>OTHER (PLEASE SPECIFY)</b>										<b>TOTAL</b>		
Q13: Yes (A)											111	111	
Q13: No (B)											31	31	

Q4 Were you aware of the number of stations and hubs (of community police officers) that Bedfordshire Police Force has?

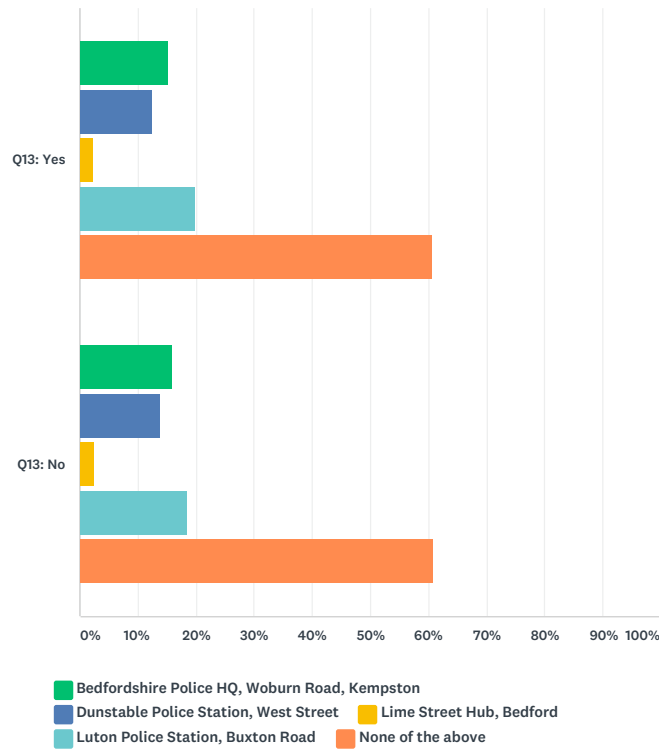
Answered: 1,166 Skipped: 0



	YES	NO	TOTAL
Q13: Yes (A)	38.84% 362	61.16% 570	79.93% 932
Q13: No (B)	44.87% 105	55.13% 129	20.07% 234
Total Respondents	467	699	1,166

Q5 Please state if you have used any of these stations/hubs?

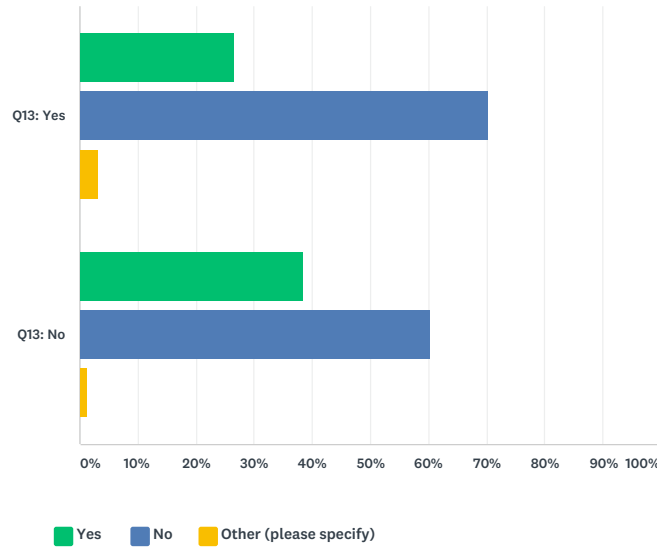
Answered: 1,163 Skipped: 3



	BEDFORDSHIRE POLICE HQ, WOBURN ROAD, KEMPSTON	DUNSTABLE POLICE STATION, WEST STREET	LIME STREET HUB, BEDFORD	LUTON POLICE STATION, BUXTON ROAD	NONE OF THE ABOVE	TOTAL
Q13: Yes (A)	15.38% 143	12.58% 117	2.26% 21	19.89% 185	60.75% 565	88.65% 1,031
Q13: No (B)	15.88% 37	13.73% 32	2.58% 6	18.45% 43	60.94% 142	22.36% 260
Total Respondents	180	149	27	228	707	1,163

Q6 I am committed to putting victims at the heart of everything I do. I also have a legal requirement to commission victims' services. I have created a new website and in the near future will be launching a new call centre, Signpost, which guides individuals towards the support services they need after being affected by criminality. Have you been a victim of crime within the last 3 years?

Answered: 1,166 Skipped: 0

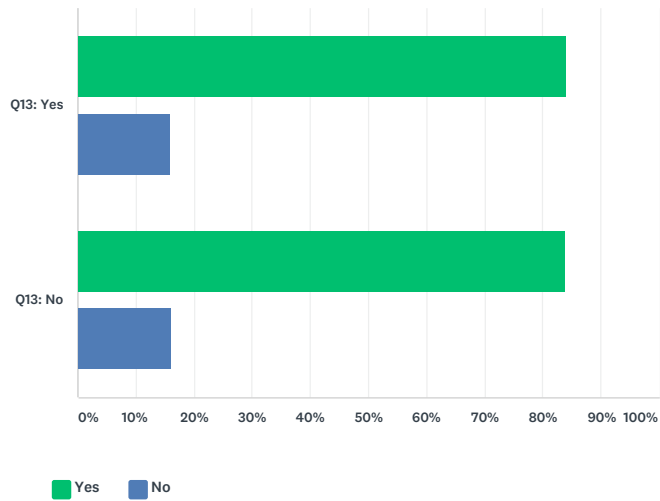


	YES	NO	OTHER (PLEASE SPECIFY)	TOTAL
Q13: Yes (A)	26.61%	70.28%	3.11%	79.93%
	248	655	29	932
	B	B		
Q13: No (B)	38.46%	60.26%	1.28%	20.07%
	90	141	3	234
	A	A		
Total Respondents	338	796	32	1,166



Q7 Did you report this to the Police?

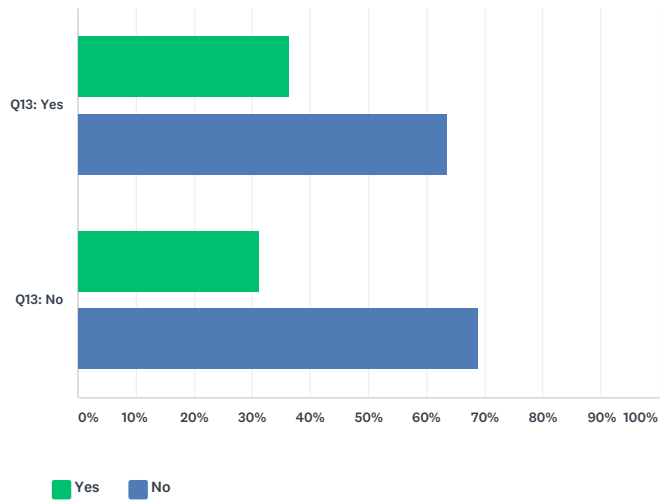
Answered: 370 Skipped: 796



	YES	NO	TOTAL
Q13: Yes (A)	84.12% 233	15.88% 44	74.86% 277
Q13: No (B)	83.87% 78	16.13% 15	25.14% 93
Total Respondents	311	59	370
	<b>PLEASE TELL US WHY YOU DID NOT REPORT IT TO THE POLICE?</b>		<b>TOTAL</b>
Q13: Yes (A)			43
Q13: No (B)			13

Q8 Were you referred to victims services?

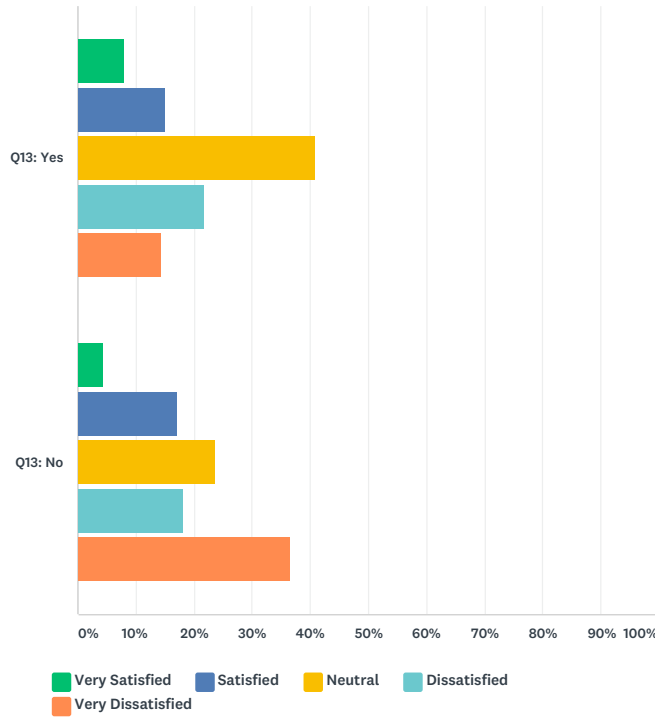
Answered: 370 Skipped: 796



	YES	NO	TOTAL
Q13: Yes (A)	36.46% 101	63.54% 176	74.86% 277
Q13: No (B)	31.18% 29	68.82% 64	25.14% 93
Total Respondents	130	240	370

Q9 How satisfied were you with your service?

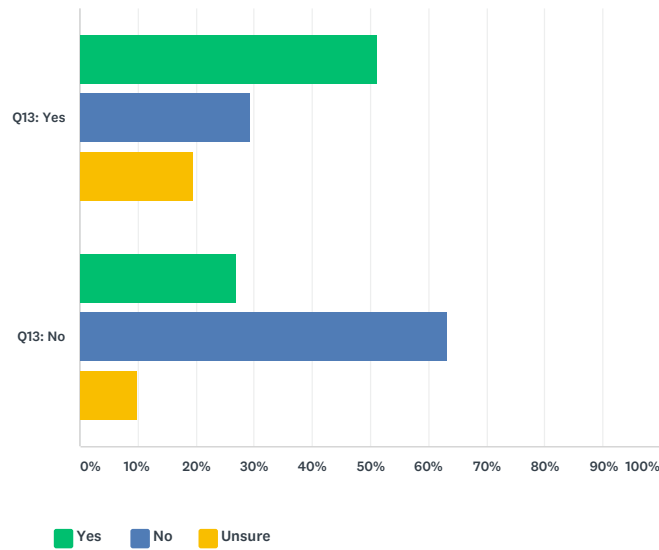
Answered: 370 Skipped: 796



	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL
Q13: Yes (A)	7.94% 22	15.16% 42	40.79% 113 B	21.66% 60	14.44% 40 B	74.86% 277
Q13: No (B)	4.30% 4	17.20% 16	23.66% 22 A	18.28% 17	36.56% 34 A	25.14% 93
Total Respondents	26	58	135	77	74	370

Q10 Would you prefer to report a crime (that is not an immediate or ongoing emergency) online?

Answered: 1,166 Skipped: 0



	YES	NO	UNSURE	TOTAL
Q13: Yes (A)	51.29%	29.29%	19.42%	79.93%
	478	273	181	932
	B	B	B	
Q13: No (B)	26.92%	63.25%	9.83%	20.07%
	63	148	23	234
	A	A	A	
Total Respondents	541	421	204	1,166

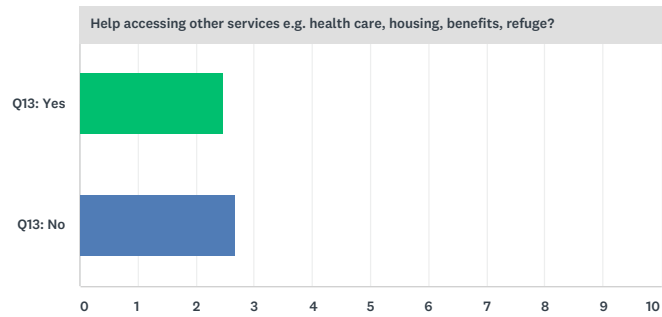
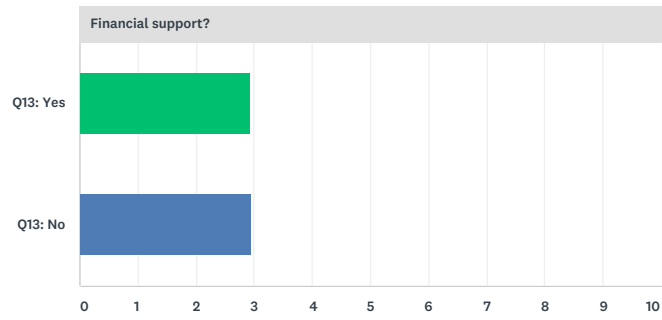
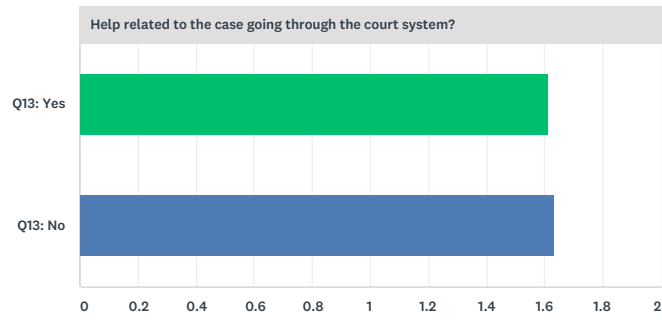
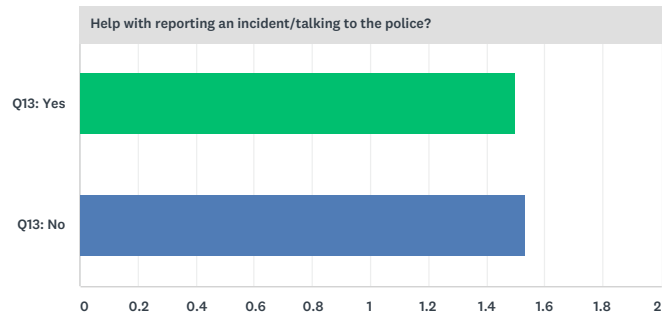
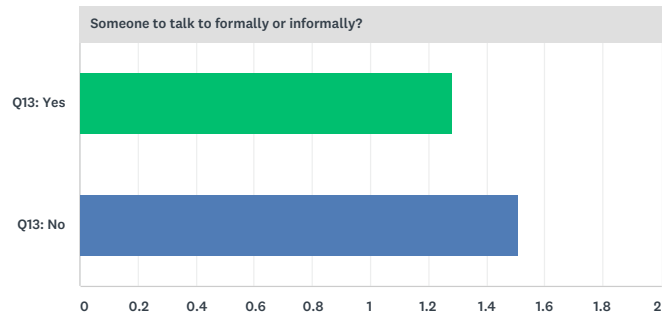
Q11 If you would you like more information about Signpost to support Bedfordshire please leave your email address below

Answered: 313 Skipped: 853

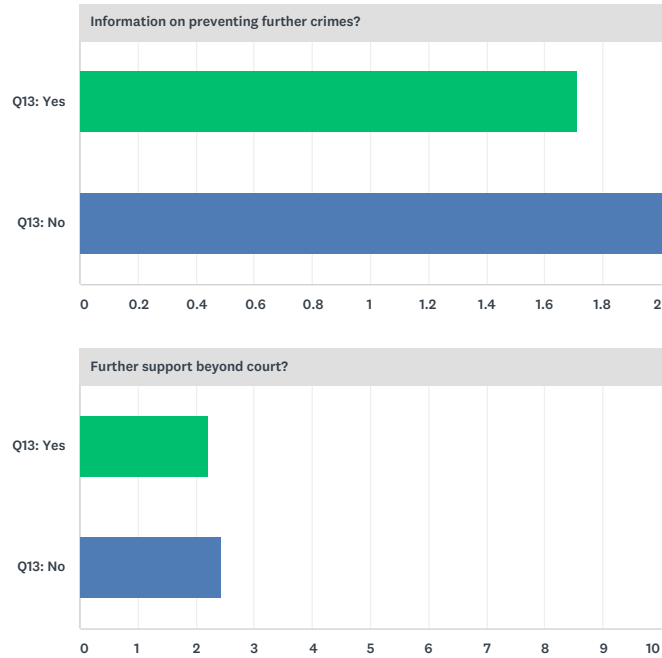
	IF YOU WOULD YOU LIKE MORE INFORMATION ABOUT SIGNPOST TO SUPPORT BEDFORDSHIRE PLEASE LEAVE YOUR EMAIL ADDRESS BELOW	TOTAL
Q13: Yes	100.00% 279	89.14% 279
Q13: No	100.00% 34	10.86% 34
Total Respondents	313	313

Q12 What things do you personally think are important for an effective victims' hub?

Answered: 1,166 Skipped: 0



# Kathryn Holloway PCC Annual Survey 2018



Someone to talk to formally or informally?							
	DEFINITELY	PROBABLY	NOT SURE	PROBABLY NOT	DEFINITELY NOT	TOTAL	WEIGHTED AVERAGE
Q13: Yes (A)	76.56%	19.78%	3.12%	0.32%	0.22%	79.76%	1.28
	712 B	184	29 B	3 B	2 B	930	
Q13: No (B)	70.00%	14.78%	10.87%	3.04%	1.30%	19.73%	1.51
	161 A	34	25 A	7 A	3 A	230	
Help with reporting an incident/talking to the police?							
	DEFINITELY	PROBABLY	NOT SURE	PROBABLY NOT	DEFINITELY NOT	TOTAL	WEIGHTED AVERAGE
Q13: Yes (A)	62.74%	28.73%	4.54%	3.56%	0.43%	79.42%	1.50
	581	266	42 B	33	4	926	
Q13: No (B)	60.96%	27.63%	8.77%	2.63%	0.00%	19.55%	1.53
	139	63	20 A	6	0	228	
Help related to the case going through the court system?							
	DEFINITELY	PROBABLY	NOT SURE	PROBABLY NOT	DEFINITELY NOT	TOTAL	WEIGHTED AVERAGE
Q13: Yes (A)	54.36%	33.66%	8.82%	2.83%	0.33%	78.73%	1.61
	499	309	81	26	3 B	918	
Q13: No (B)	57.21%	29.26%	8.73%	3.06%	1.75%	19.64%	1.63
	131	67	20	7	4 A	229	
Financial support?							
	DEFINITELY	PROBABLY	NOT SURE	PROBABLY NOT	DEFINITELY NOT	TOTAL	WEIGHTED AVERAGE
Q13: Yes (A)	9.87%	23.57%	36.95%	23.03%	6.58%	78.22%	2.93
	90 B	215 B	337	210	60	912	
Q13: No (B)	16.22%	17.12%	31.08%	25.68%	9.91%	19.04%	2.96
	36 A	38 A	69	57	22	222	
Help accessing other services e.g. health care, housing, benefits, refuge?							
	DEFINITELY	PROBABLY	NOT SURE	PROBABLY NOT	DEFINITELY NOT	TOTAL	WEIGHTED AVERAGE
Q13: Yes (A)	25.33%	32.97%	18.45%	16.59%	6.66%	78.56%	2.46
	232	302	169	152	61 B	916	
Q13: No (B)	24.22%	26.46%	17.94%	20.18%	11.21%	19.13%	2.68
	54	59	40	45	25 A	223	
Information on preventing further crimes?							
	DEFINITELY	PROBABLY	NOT SURE	PROBABLY NOT	DEFINITELY NOT	TOTAL	WEIGHTED AVERAGE
Q13: Yes (A)	48.53%	37.54%	8.60%	4.90%	0.44%	78.82%	1.71
	446 B	345	79	45 B	4 B	919	
Q13: No (B)	40.36%	34.98%	12.11%	8.97%	3.59%	19.13%	2.00
	90 A	78	27	20 A	8 A	223	

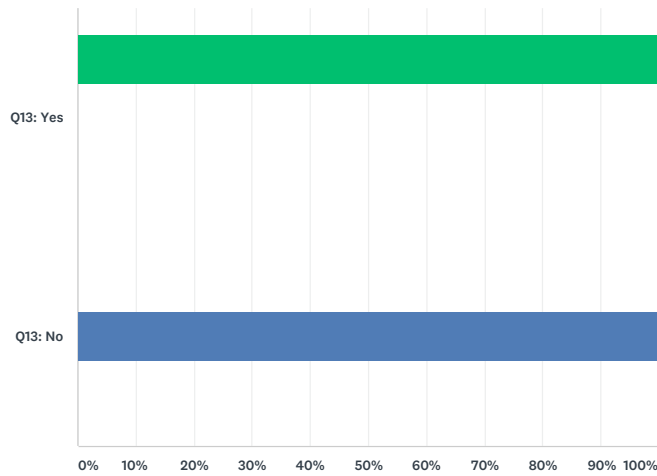
## Kathryn Holloway PCC Annual Survey 2018

Further support beyond court?								
	DEFINITELY	PROBABLY	NOT SURE	PROBABLY NOT	DEFINITELY NOT	TOTAL	WEIGHTED AVERAGE	
Q13: Yes (A)	25.77% 235	41.12% 375 B	21.05% 192	9.76% 89	2.30% 21 B	78.22% 912	2.22	
Q13: No (B)	27.11% 61	28.89% 65 A	24.00% 54	13.78% 31	6.22% 14 A	19.30% 225	2.43	
	Q13: YES			Q13: NO			TOTAL	
Other (please specify)				24			12	36



Q13 Would you agree to using a Community Remedy resolution?

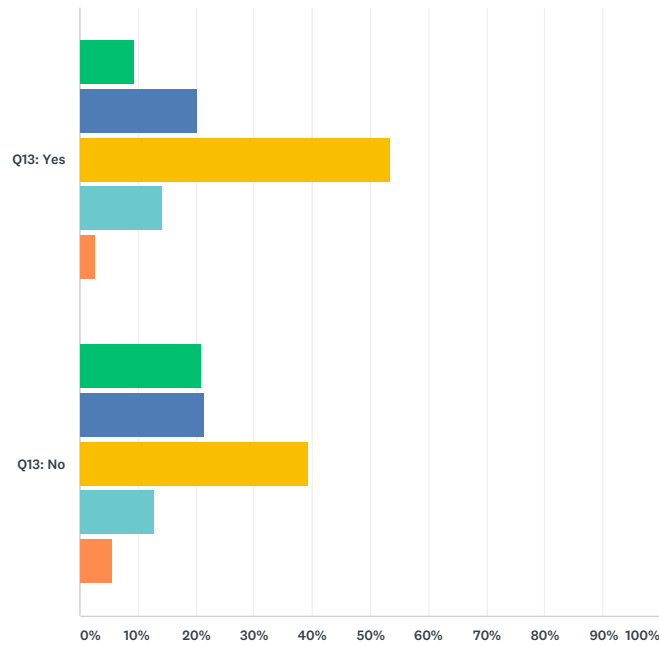
Answered: 1,166 Skipped: 0



	YES	NO	UNSURE	TOTAL
Q13: Yes (A)	100.00%	0.00%	0.00%	79.93%
	932	0	0	932
	B	B		
Q13: No (B)	0.00%	100.00%	0.00%	20.07%
	0	234	0	234
	A	A		
Total Respondents	932	234	0	1,166

Q14 The aim of the Community Remedy is to increase transparency for victims and the public, while making court disposals more effective by putting victims first. Which of the following Community Remedies would you prefer?

Answered: 1,166 Skipped: 0

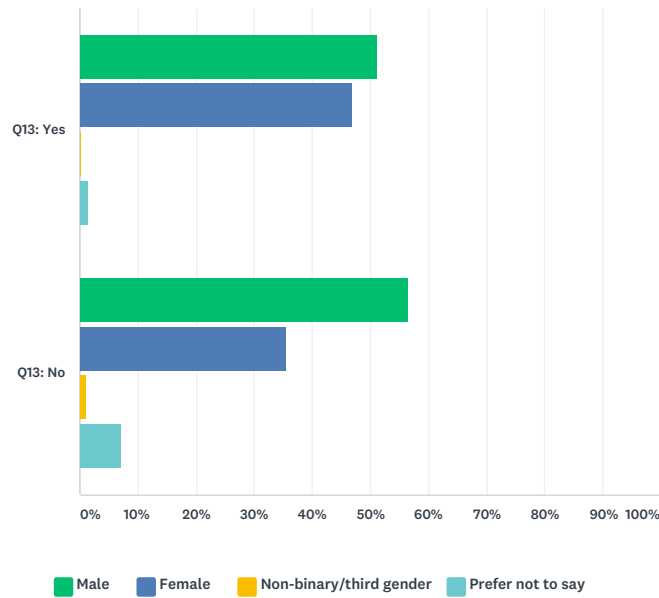


- Monetary Compensation
- The offender to sign an Acceptable Behaviour Contract whereby they agree not to be
- Reparation/Unpaid work which repairs damage either to the victim's property or i...
- Counselling or treatment for the offender to prevent further crimes (e.g. drug or alcc
- An apology either written or face to face

	MONETARY COMPENSATION	THE OFFENDER TO SIGN AN ACCEPTABLE BEHAVIOUR CONTRACT WHEREBY THEY AGREE NOT TO BEHAVE ANTI-SOCIALLY, IF BREACHED, MORE FORMAL CONSEQUENCES WILL BE ENFORCED.	REPARATION/UNPAID WORK WHICH REPAIRS DAMAGE EITHER TO THE VICTIM'S PROPERTY OR IS UNDERTAKEN AS PART OF A COMMUNITY SCHEME.	COUNSELLING OR TREATMENT FOR THE OFFENDER TO PREVENT FURTHER CRIMES (E.G. DRUG OR ALCOHOL TREATMENT, ANGER MANAGEMENT)	AN APOLOGY EITHER WRITTEN OR FACE TO FACE	TOTAL
Q13: Yes (A)	9.33% 87 B	20.28% 189	53.33% 497 B	14.27% 133	2.79% 26 B	79.93% 932
Q13: No (B)	20.94% 49 A	21.37% 50	39.32% 92 A	12.82% 30	5.56% 13 A	20.07% 234
Total Respondents	136	239	589	163	39	1,166

Q15 What is your gender?

Answered: 1,115 Skipped: 51

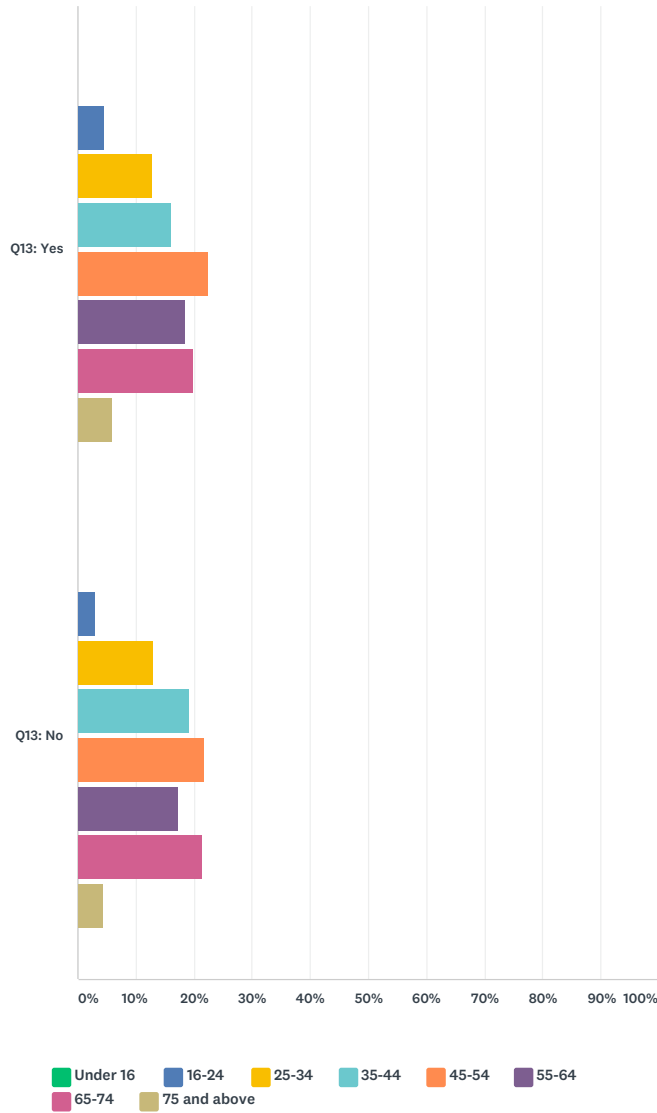


	MALE	FEMALE	NON-BINARY/THIRD GENDER	PREFER NOT TO SAY	TOTAL
Q13: Yes (A)	51.33% 464	46.90% 424 B	0.22% 2	1.55% 14 B	81.08% 904
Q13: No (B)	56.40% 119	35.55% 75 A	0.95% 2	7.11% 15 A	18.92% 211
Total Respondents	583	499	4	29	1,115
	PREFER TO SELF-DESCRIBE			TOTAL	
Q13: Yes (A)				4	4
Q13: No (B)				2	2

# Kathryn Holloway PCC Annual Survey 2018

## Q16 Which category includes your age?

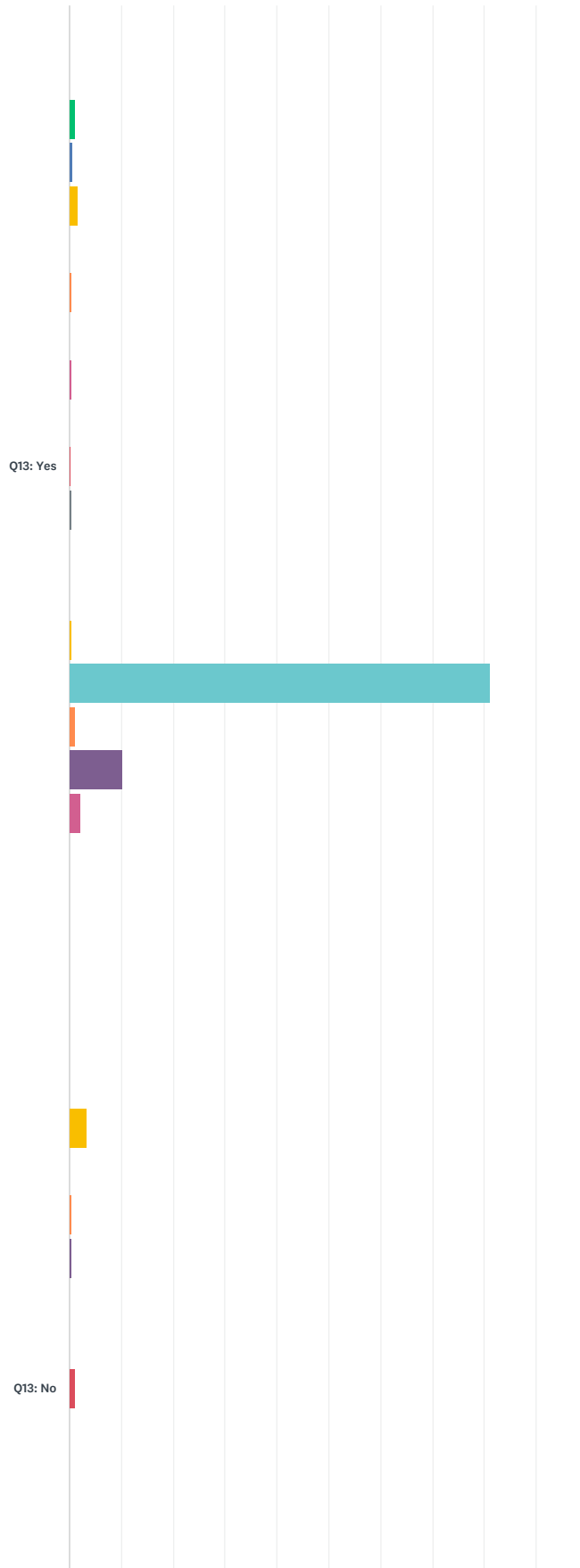
Answered: 1,104 Skipped: 62



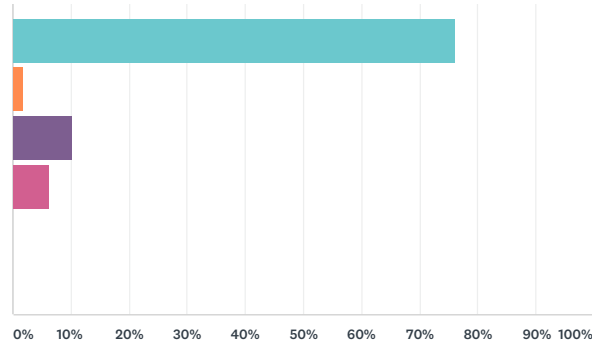
	UNDER 16	16-24	25-34	35-44	45-54	55-64	65-74	75 AND ABOVE	TOTAL
Q13: Yes (A)	0.00% 0	4.57% 41	12.82% 115	16.05% 144	22.41% 201	18.39% 165	19.96% 179	5.80% 52	81.25% 897
Q13: No (B)	0.00% 0	2.90% 6	13.04% 27	19.32% 40	21.74% 45	17.39% 36	21.26% 44	4.35% 9	18.75% 207
Total Respondents	0	47	142	184	246	201	223	61	1,104

### Q17 What is your ethnicity?

Answered: 1,099 Skipped: 67



# Kathryn Holloway PCC Annual Survey 2018

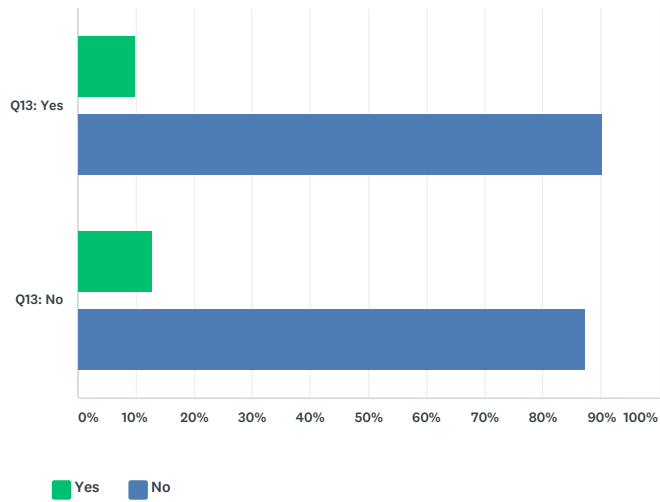


- Asian or Asian British- Indian
- Asian or Asian British - Pakistani
- Asian or Asian British - Bangladeshi
- Other Asian Background
- Black or Black British - Caribbean
- Black or Black British - African
- Black or Black British Other
- Chinese
- Other ethnic background
- Mixed - White and Black Caribbean
- Mixed - White and Black African
- Mixed - White and Asian
- Mixed Other
- White British
- White Irish
- White Other
- Other

	ASIAN OR ASIAN BRITISH- INDIAN	ASIAN OR ASIAN BRITISH - BANGLADESHI	ASIAN OR ASIAN BRITISH - PAKISTANI	OTHER ASIAN BACKGROUND	BLACK OR BLACK BRITISH - CARIBBEAN	BLACK OR BLACK BRITISH - AFRICAN	BLACK OR BLACK BRITISH OTHER	CHINESE	OTHER ETHNIC BACKGROUND	MIXED - WHITE AND BLACK CARIBBEAN	MIXED - WHITE AND BLACK AFRICAN	MIXED - WHITE AND ASIAN	MIXED OTHER	WHITE BRITISH	WHITE IRISH	WHITE OTHER	OTHER
Q13: Yes (A)	1.01% 9	0.67% 6	1.68% 15	0.11% 1	0.45% 4	0.00% 0	0.34% 3	0.11% 1	0.22% 2	0.34% 3	0.11% 1						
Q13: No (B)	0.00% 0	0.00% 0	3.41% 7	0.00% 0	0.49% 1	0.49% 1	0.00% 0	0.00% 0	0.98% 2	0.00% 0	0.00% 0						
Total Respondents	9	6	22	1	5	1	3	1	4	3	1						

Q18 Are your day to day activities limited because of any physical or mental health conditions, impairment or disability?

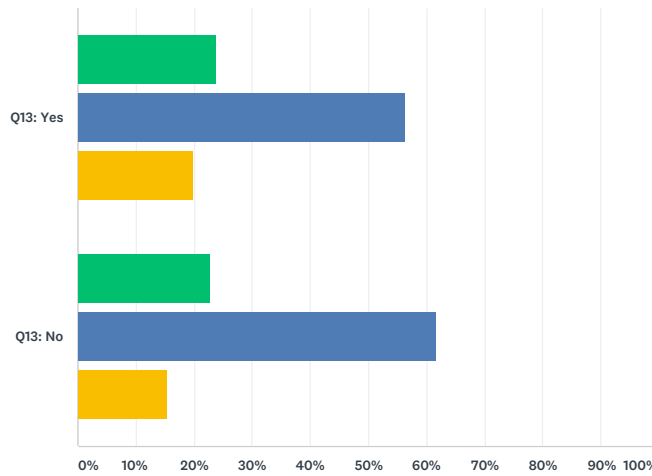
Answered: 1,110 Skipped: 56



	YES	NO	TOTAL
Q13: Yes (A)	9.78% 88	90.22% 812	81.08% 900
Q13: No (B)	12.86% 27	87.14% 183	18.92% 210
Total Respondents	115	995	1,110

Q19 Please indicate the area where you live

Answered: 1,130 Skipped: 36



■ Bedford Borough 
 ■ Central Bedfordshire 
 ■ Luton Borough

	BEDFORD BOROUGH	CENTRAL BEDFORDSHIRE	LUTON BOROUGH	TOTAL
Q13: Yes (A)	23.93% 218	56.20% 512	19.87% 181	80.62% 911
Q13: No (B)	22.83% 50	61.64% 135	15.53% 34	19.38% 219
Total Respondents	268	647	215	1,130



# Kathryn Holloway PCC Annual Survey 2018

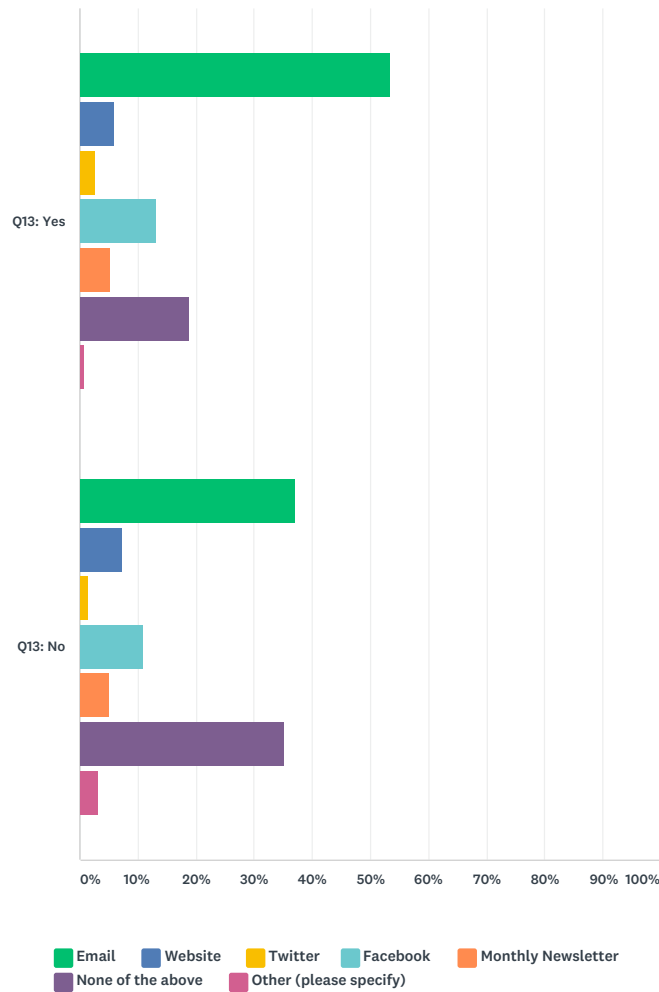
## Q20 Please add any comments you wish to make

Answered: 316 Skipped: 850

	PLEASE ADD ANY COMMENTS YOU WISH TO MAKE		TOTAL
Q13: Yes		100.00% 235	74.37% 235
Q13: No		100.00% 81	25.63% 81
Total Respondents	316		316

Q21 How would you prefer to receive news and updates from the Police and Crime Commissioner?

Answered: 1,130 Skipped: 36



	EMAIL	WEBSITE	TWITTER	FACEBOOK	MONTHLY NEWSLETTER	NONE OF THE ABOVE	OTHER (PLEASE SPECIFY)	TOTAL
Q13: Yes (A)	53.35%	5.93%	2.63%	13.17%	5.27%	18.77%	0.88%	80.62%
	486	54	24	120	48	171	8	911
	B					B	B	
Q13: No (B)	36.99%	7.31%	1.37%	10.96%	5.02%	35.16%	3.20%	19.38%
	81	16	3	24	11	77	7	219
	A					A	A	
Total Respondents	567	70	27	144	59	248	15	1,130

## Kathryn Holloway PCC Annual Survey 2018

**Q22 Please leave your details if you would like to be on the PCC database and receive regular newsletters (these details are not shared with other organisations)**

Answered: 350 Skipped: 816

	NAME	COMPANY	ADDRESS 1	ADDRESS 2	CITY/TOWN	STATE/PROVINCE	POSTAL CODE	COUNTRY	EMAIL ADDRESS	PHONE NUMBER	TOTAL
Q13: Yes	93.36%	18.94%	83.06%	37.87%	82.39%	0.00%	85.05%	0.00%	97.01%	62.79%	482.00%
	281	57	250	114	248	0	256	0	292	189	1,687
Q13: No	91.84%	14.29%	87.76%	38.78%	83.67%	0.00%	89.80%	0.00%	93.88%	67.35%	79.43%
	45	7	43	19	41	0	44	0	46	33	278
Total Respondents	326	64	293	133	289	0	300	0	338	222	350