Office of the Police and Crime Commissioner Information Document August 2023

Author: Office of the Police and Crime Commissioner Sign Off – Force Exec :

### Executive Summary:

PCC Festus Akinbusoye has pledged to make information readily available for the public to review to try and reduce the number of FOIs received by the OPCC and Force. This will go beyond which is required in the Specified Information Order.

The PCC has asked the Force Exec to provide information so that the OPCC can publish this information on the website – this was agreed 01.07.2021 during Delivery and Beating Crime Board that the Force would provide the information required.

The document has been updated to show members of the public, how the information links in with the Police and Crime Plan.

Police and Crime Commissioners (PCCs) are required to publish certain information to allow the public to hold them to account.

Section 11(1) and (2) of The Police Reform and Social Responsibility Act 2011 requires an elected local policing body to publish any information specified by the Secretary of State by order.

The Elected Local Policing Bodies (Specified Information) Order 2011 ('the Order') sets out the information that must be published. Guidance on the order is published on gov.uk -<u>Guidelines for PCCs on publishing information - GOV.UK</u> (www.gov.uk)

https://www.bedfordshire.pcc.polic e.uk/specified-information-order/

The Elected Local Policing Bodies (Specified Information) (Amendment) Order 2021 ('the amending Order), which will come into force on 31 May 2021 provides that information relating to the force's performance against the Government's national priorities for policing.

#### National priorities for policing

The national priorities for policing are specified in the Police and Crime Measures:

- reduce murder and other homicide;
- reduce serious violence;
- disrupt drugs supply and county lines;
- reduce neighbourhood crime;
- tackle cyber crime;
- and improve satisfaction among victims with a particular focus on victims of domestic abuse.

|        | Mea  | sure Summary                           |  | Planned Action to Drive Perform  | ance                         |         |
|--------|--|--|--|--|------------------------------|---------|
| Redu   | Local Measures Police recorded Homicide offences | Trend / Outlook Deterioration          | Benchmark<br>40 <sup>th</sup> / 42               | 1. Homicide and joint Serious Violence red<br>being collated into one and will sit within t<br>Violence Board        |                              | egy is  |
| Ce     |  |  |  | 2. VERU continue to work with St. Giles to Navigator   | facilitate an                | A&E     |
| Murd   | Record   | ded Crime Trend                        |  |  |                              |         |
| L<br>L | 🔶 Crimes 😑 Mean 🤅                                | ● LCL ● 3mth rolling avg ● UC          | L .  |  |                              |         |
| der    | 3  |  | 1  |  |                              |         |
| r<br>a |  |  | $\wedge$ /                                       | Comments   |                              |         |
| ind C  |  |  |  | 1. Five Homicides recorded in Q1, three of which were reported in June going above the UCL, averaging two per month. |                              |         |
| )ther  |  | $\nearrow$                             |  | 2. Q1 was higher than same period last year.   |                              |         |
| r<br>H | 10122222222222222222222222222222222222           | 22 22 22 22 22 22 22 22 22 22 22 22 22 | 23 23 23 23 23 23 23 23<br>Feb Mar Ap May jun 23 | 3. 15 <sup>th</sup> national for solved crime, which is an improving picture.  |                              |         |
| 0      |  |  |  |  | Financial<br>Quarter         | Crimes  |
| nici   |  |  |  |  | 2022/23 - Q1<br>2022/23 - Q2 | 23      |
| Ω      |  |  |  |  | 2022/23 - Q3<br>2022/23 - Q4 | 4       |
| Φ      |  |  |  |  | 2023/24 - Q1                 | 5<br>18 |
|        | Caveat: this data is based on local Bedfordshire | force data and may not match natio     | nally nublished data (nolice cou                 | uk or published state from HO)   | Total                        | 10      |

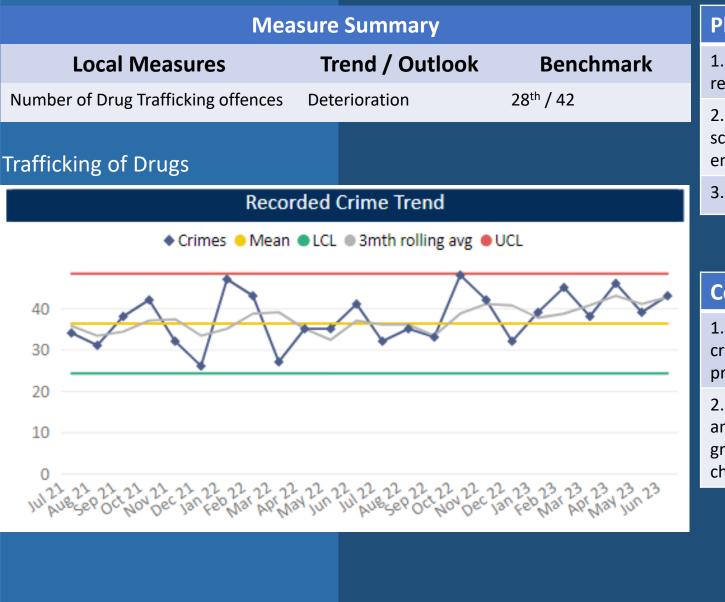
Caveat: this data is based on local Bedfordshire force data and may not match nationally published data (police.co.uk or published stats from HO)

| Μ  | leasure Summary                        | Planned Action to Drive Performance  |  |                              |  |
|--|--|--|--|------------------------------|--|
| Local Measures   | Trend / Outlook                        | Benchmark  | 1. HO funding under GRIP continues and the hotspot a<br>Op Rowan have been reviewed with 13 LSOA identifie |                              |  |
| Police recorded Most Serious<br>Violence offences  | Improving                              | 14 <sup>th</sup> / 42  | patrolling.  |                              |  |
| Solved Crimes  | Improving                              | 8 <sup>th</sup> /42  | 2. Op Metal is currently a force priority focusing on SV wir<br>Luton Town Centre.                         |                              |  |
| Rec  | corded Crime Trend                     | 3. Working in partnership with Central Beds CSP to id the next Clean, Hold and Build geographic area.  | lentify  |                              |  |
| ◆ Crimes 😐 Me  | an 🔹 LCL 🔍 3mth rolling avg 单          |  |  |                              |  |
| $ \begin{array}{c} 40 \\ 20 \\ 0 \\ 1^{2} \\ 2^{2} \\ $ | 22 22 22 22 22 22 22 22 22 22 22 22 22 | Comments<br>1. Most Serious Violence levels have<br>increased in Q1 with 116 crimes, averaging<br>39 crimes per month. Double Q1 in 22/23.<br>2. Solved crime rate ending Q1 26.7%, lower<br>than the previous quarter and this time last<br>year. |  |                              |  |
| In Unster Oc No. Dec 131. Les Wis, M   | Way In. In History Oc Ho, Dec.         | 19, tec Ws, 46, Ws, In.  | Financial<br>Quarter   | Crimes                       |  |
|  |  |  | 2022/23 - Q1<br>2022/23 - Q2<br>2022/23 - Q3<br>2022/23 - Q4<br>2023/24 - Q1                               | 64<br>104<br>80<br>57<br>116 |  |

Total

421

Caveat: this data is based on local Bedfordshire force data and may not match nationally published data (police.co.uk or published stats from HO)



#### **Planned Action to Drive Performance**

1. Processes around County line are currently subject to review and around 60 new drugs lines are being reviewed

2. Op Costello dedicate team continues to enforce on large scale drug activity, with key focus on the professional enablers.

#### **Comments**

1. Q1 recorded 128 Trafficking of Drugs offences, averaging 43 crimes per month. Up on the previous guarter and same time previous year.

2. Bedfordshire currently has 27 OCG's, same as last quarter and, 2 Priority Individuals. Along with 18 (previously 18) local groups operating 62 County Lines, and 7 street gangs (no change to previous quarter).

| Financial<br>Quarter | Crimes |
|----------------------|--------|
| 2022/23 - Q1         | 111    |
| 2022/23 - Q2         | 100    |
| 2022/23 - Q3         | 122    |
| 2022/23 - Q4         | 122    |
| 2023/24 - Q1         | 128    |
| Total                | 583    |



| Measure  | Summary                                      |  |
|--|--|--|
| Local Measures                                 | Trend / Outlook                              | Benchmark                                |
| Police recorded Residential Burglary offence   | s Stable                                     | 20 <sup>th</sup> / 42                    |
| Police recorded Vehicle Crime offences         | Deterioration                                | 34 <sup>th</sup> / 42                    |
| Police recorded Personal Robbery offences      | Deterioration                                | 33 <sup>rd</sup> /42                     |
| Police recorded Theft from Person offences     | Stable                                       | 30 <sup>th</sup> / 42                    |
| Burglary Residential<br>Recorded Crime Trend   | Vehicle Crime<br>Recorded Crime              | Trend                                    |
| ♦ Crimes ● Mean ● LCL ● 3mth rolling avg ● UCL | ◆ Crimes ● Mean ● LCL ● 3mt                  | n rolling avg 🔍 UCL                      |
| 200<br>150<br>100<br>50                        | 400<br>300<br>200<br>100                     |  |
| 0<br>10 22 22 22 22 22 22 22 22 22 22 22 22 22 | 0<br>1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 | 2 22 22 22 22 23 23 23 23 23 23 23 23 23 |
| Personal Robbery                               | Theft from Person                            |  |
| Recorded Crime Trend                           | Recorded Crime                               |  |
|  | 40 Crimes • Mean • LCL • 3mth                |  |

#### **Planned Action to Drive Performance**

1. Op FORESIGHT deployed additional resources around the Galaxy Centre Luton Town Centre.

2. Op CRUSH targeting Robberies and ASB in Houghton Regis and Dunstable. Robbery Wanted Suspect Trial – Use of Daily Management Meetings to fast track robbery offender arrests.

3. ASB principles are now in place across the force.

#### Comments

1. Q1 recorded 324 Residential Burglaries averaging 108 crimes a month. This is lower that the previous quarter and same period in the previous year. Solved crime at 11.1% up on last quarter and same period last year.

2. Vehicle Crime has remained stable in Q1, compared to previous quarter and lower than same quarterly last year.

3. 21 fewer victims of Personal Robbery in Q1, compared to Q4 22/23 and also lower than same quarter last year.Averaging 36 crimes per month.

4. 129 Theft from a Person during Q1, averaging 43 crimes per month. Down on last quarter, but slight above average.

Caveat: this data is based on local Bedfordshire force data and may not match nationally published data (police.co.uk or published stats from HO)

20

| Measure Summary  |   |                            |  |  |  |  |
|--|---|----------------------------|--|--|--|--|
| Local Measures   | Trend / Outlook   | Benchmark                  |  |  |  |  |
| Investigate 100% of all cyber dependant crime disseminated to forced   | Stable [100%]   | Not available              |  |  |  |  |
| Provide 100% of all cyber dependant crime victims with specialist advice   | Stable [100%]   | Not available              |  |  |  |  |
| Action Fraud offences  | Stable [100%]   | Not available              |  |  |  |  |
|  |   |                            |  |  |  |  |
| ACTION FRAUD [CYBER ENABLED]   |   |                            |  |  |  |  |
| AF received Telephone calls Home visits Email  |   |                            |  |  |  |  |
| 264<br>251<br>223<br>205<br>25<br>205<br>25<br>205<br>25<br>205<br>25<br>205<br>25<br>205<br>25<br>205<br>25<br>205<br>25<br>205<br>25<br>205<br>25<br>205<br>25<br>205<br>25<br>205<br>20 | 221 218 201<br>219 207<br>219 207<br>219 207<br>13 4 12 2 11 1<br>14 12 2 1<br>14 11 11 1<br>14 11 | 222<br>130 122<br>12 0 8 0 |  |  |  |  |

#### **Planned Action to Drive Performance**

1. The continuation of Cybercrime prevention advice and specialist support to both the business sector, and individual victims of crime.

2. Fraud Peer Review – This was completed by the City of London Police and will form a spot light in Crime and PPU. Learning identified to allow us to improve across the force.

3. Serious Fraud Investigation Unit - engaged in Op HEHOUSE initiative relating to Prevent / Pursue in February.

4. Nationwide City of London Police (CoLP) led operation targeting disruption of nominals and fraud. Successful application for bid of allocated funding of over £10,000.

#### Comments

1. DFU opened 362 digital forensic cases, examined 833 devices, currently have 162 backlog cases and 521 backlog devices.

2. Serious Fraud Investigation Unit - 12 x PACE warrants applied for of which five have been executed. 6 x arrests and interviews, 2 x Voluntary interviews.

Increase of two more detectives and a dedicated Inspector Introduction of the Fraud Triage Matrix - triage process of crimes across the force area.

A review of Call For Service (CFS) protocol is being reviewing to improve the recording of calls to the appropriate agencies i.e. police / action fraud.

| Measur                                 | e Summary       |               | Planned Action to Drive Performance  |
|--|-----------------|---------------|--|
| Local Measures                         | Trend / Outlook | Benchmark     | 1. Internal governance review of how Victim Satisfaction                       |
| Overall Victim Satisfaction Rate       |                 | Not available | managed, within Force Performance Board and Victim & Witness Engagement Board. |
| Hate Crime Victim Satisfaction Rate    |                 | Not available | 2. Full engagement with the Victim Survey                                      |
| Violent Crime Victim Satisfaction Rate |                 | Not available | 3  |
| Burglary Victim Satisfaction Rate      |                 | Not available | 4  |
|  |                 |               |  |
|  |                 |               |  |
|  |                 |               |  |
|  |                 |               | Comments   |
|  |                 |               | 1  |
|  |                 |               | 2  |
|  |                 |               |  |
|  |                 |               |  |
|  |                 |               |  |
|  |                 |               |  |
|  |                 |               |  |
|  |                 |               |  |

### **HMICFRS** reporting

The amending Order requires PCCs to publish the most recent HMICFRS force-level report on the effectiveness, efficiency and legitimacy of the police force.

The Order requires that PCCs publish the PEEL report for their force on their website, within one calendar month of its publication by HMICFRS.

### https://www.bedfordshire.pcc.police.uk/hmic-reports/

| Outstanding        | Good                               | Adequate                        | Requires<br>improvement  | Inadequate |
|--------------------|------------------------------------|---------------------------------|--------------------------|------------|
| Managing offenders | Preventing crime                   | Protecting<br>vulnerable people | Investigating crime      |            |
|                    | Treatment of the public            |                                 | Responding to the public |            |
|                    | Developing a<br>positive workplace |                                 |                          |            |
|                    | Good use of resources              |                                 |                          |            |

#### **Complaints handling**

The Order provides that PCCs must publish the most recent IOPC quarterly complaints data for their force and the IOPC annual statistics report, alongside a narrative setting out how the PCC is holding the chief officer to account, and the PCC's assessment of their own performance in carrying out their other complaints handling functions.

Holding the chief officer to account

It is recommended that the narrative should include:

• How the force is measuring complainant satisfaction.

• Progress updates on implementing relevant recommendations made by the IOPC and/or HMICFRS in relation to complaints handling, or where recommendations were not accepted an explanation as to why.

• A summary of any mechanisms put in place to identify and act on themes or trends in complaints.

• A summary of systems in place to monitor and improve performance in the timeliness of complaints handling.

• The number of written communications issued by the force under regulation 13 of the Police (Complaints and Misconduct) Regulations 2020 where an investigation has not been completed within a "relevant period".

• Quality Assurance mechanisms in place to monitor and improve the quality of its responses to complaints.

• Details of the administrative arrangements the PCC has put in place to hold the chief constable to account for complaints handling e.g. frequency of meetings and a summary of discussions.

**Complaints handling** 

https://www.bedfordshire.pcc.police.uk/comp laints-handling/

https://www.bedfordshire.pcc.police.uk/holdi ng-force-to-account/

# Priority One

Investment in communitybased and community led policing for urban and rural areas. The PCC has pledged to invest in community-based and community-led policing. The PCC wishes for his office to publish the monthly figures of officers within the community team.

### **Community Policing Numbers:**

|                               | Inspector |        | Sergeant |        | Constable |        | PCSO   |        |
|-------------------------------|-----------|--------|----------|--------|-----------|--------|--------|--------|
|                               | Budget    | Actual | Budget   | Actual | Budget    | Actual | Budget | Actual |
|                               |           |        |          |        |           |        |        |        |
| Hubs                          | 6         | 6      | 14       | 12     | 67        | 50     | 47     | 35     |
| Rural                         | 0         | 0      | 1        | 1      | 9         | 8      | 1      | 1      |
| Community Cohesion            | 0         | 0      | 1        | 1      | 2         | 3      | 3      | 2      |
| Community Enforcement<br>Team | 0         | 0      | 1        | 1      | 9         | 7      | 0      | 0      |
| Total                         | 6         | 6      | 17       | 15     | 87        | 68     | 51     | 38     |

# Priority One

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#### Community Hubs

| Hub                         | Sgts  | PCs   | PCSOs |
|-----------------------------|-------|-------|-------|
| North Rural                 | 1/1   | 3/5   | 4/7   |
| North Urban                 | 3/3   | 12/13 | 6/6   |
| Central North               | 2/2   | 6/8   | 5/7   |
| Central South               | 3/3   | 11/17 | 6/7   |
| Luton South, East and T/C   | 1/3   | 9/11  | 8/12  |
| Luton North, West & Central | 2/2   | 9/13  | 6/8   |
| Total                       | 12/14 | 50/67 | 35/47 |

Priority One Investment in communitybased and community led policing for urban and rural

areas.

The Special Constabulary is a force of warranted, uniformed volunteer police officers. A key strength is that these volunteer officers are warranted constables, with all the powers of a regular police officer. Special constables' integration in the local communities in which they live, work and serve is a further strength, helping to build links between policing and communities.

We currently have established Special Constables in the following areas.

#### July 2023

#### Bedfordshire Police currently has 76 Special Constables.

- Special Police Constables 67
- Special Police Sergeants 4
- Special Police Inspectors 5
- Total 76
- Hours Completed July 2023 1805

Priority One Investment in communitybased and community led policing for urban and rural areas.

# Special Constabulary

Community North 12 Community South 21 (inc LIA & Op Meteor) Response North 24 Response South 14 Initial Training 4

PATHWAY 7 officers at present

Hours in July = 1805

# Recruitment and retention of police officers

**Recruitment and Retention Numbers:** 

Police and Crime Commissioners have statutory responsibilities for delivering an efficient and effective police service. Our efficiency and effectiveness improves when the right level of resources are available and maximised.

The PCC wishes for his office to publish the monthly figures of the recruitment of officers.

#### POLICE OFFICER ACTUAL STRENGTH (FTE) vs BUDGETED ESTABLISHMENT (FTE) by RANK - FULL FORCE 31/07/2023

Includes On Kenova Officers - as per HO counting rules

| includes op kenova officers a | us per no e | Summing Full |      |        |      |        |      |        |                   |           |            |
|-------------------------------|-------------|--------------|------|--------|------|--------|------|--------|-------------------|-----------|------------|
| BEDFORDSHIRE                  | CONS        | SGT          | INSP | C/INSP | SUPT | C/SUPT | ACPO | TOTAL  |                   | eak.      | al<br>Ient |
| Home Force                    | 962.1       | 106.1        | 69.0 | 16.0   | 11.0 | 4.0    | 2.0  | 1170.1 |                   | r Br      | <u> </u>   |
| Collaborated Share            | 122.5       | 43.9         | 12.0 | 3.0    | 1.0  | 2.0    | 0.0  | 184.4  |                   | reer      | Exter      |
| ERSOU/CTP share               | 44.8        | 8.0          | 4.0  | 0.0    | 0.0  | 2.0    | 0.0  | 58.8   |                   | Car       | e<br>S     |
| TOTAL STRENGTH                | 1129.4      | 157.9        | 85.0 | 19.0   | 12.0 | 8.0    | 2.0  | 1413.3 |                   | 4.8       | 3.0        |
|                               |             |              |      |        |      |        |      |        |                   |           |            |
| Budgeted Establishment        | 1111.0      | 207.0        | 73.0 | 24.0   | 10.0 | 4.0    | 4.0  | 1433.0 |                   | Note: Hom | ne Office  |
| Variance to Actual            | 18.4        | -49.1        | 12.0 | -5.0   | 2.0  | 4.0    | -2.0 | -19.7  | includes CB (i.e. |           | CB (i.e. S |

| a ž 5 STRENGTH | Career Break | External<br>Secondment | FULL FORCE<br>STRENGTH |
|----------------|--------------|------------------------|------------------------|
| 4.8 3.0 1421.1 | 4.8          | 3.0                    | 1421.1                 |

e/Uplift counting Strength 1418.1)

# Recruitment and retention of police officers

**Recruitment and Retention Numbers:** 

The PCC has made an Equality Commitment and will work with representing bodies that support diverse groups within the Force to ensure we pick up on the earliest signs of discrimination and exclusionary practices which impact on disproportional outcomes in areas such as recruitment, promotions, career progression, disciplinaries and dismissals. The aim will be to address any identified disproportionality of outcomes for all of our staff.

The PCC wishes for his office to publish the monthly figures of the diversity of officers.

Recruitment and retention of police officers

### Recruitment and Retention Numbers:

| STARTERS                  | Officers | Staff | Specials |
|---------------------------|----------|-------|----------|
| Total joined              | 1        | 17    | 0        |
| Female                    | 0        | 8     | 0        |
| Under the age of 24       | 0        | 2     | 0        |
| Over the age of 45        | 1        | 8     | 0        |
| With a disability         | 0        | 2     | 0        |
| From an ethnic Background | 0        | 3     | 0        |
| LEAVERS                   | Officers | Staff | Specials |
| Total Left                | 5        | 12    | 0        |
| Female                    | 2        | 6     | 0        |
| Under the age of 24       | 0        | 1     | 0        |
| Over the age of 45        | 0        | 3     | 0        |
| With a disability         | 0        | 1     | 0        |
| From an ethnic background | 0        | 4     | 0        |

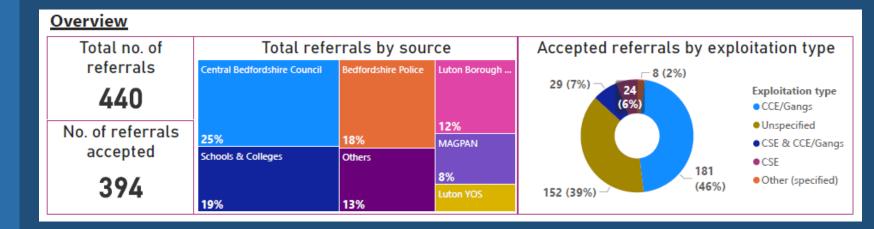
Recruitment and retention of police officers **Recruitment and Retention Numbers:** 

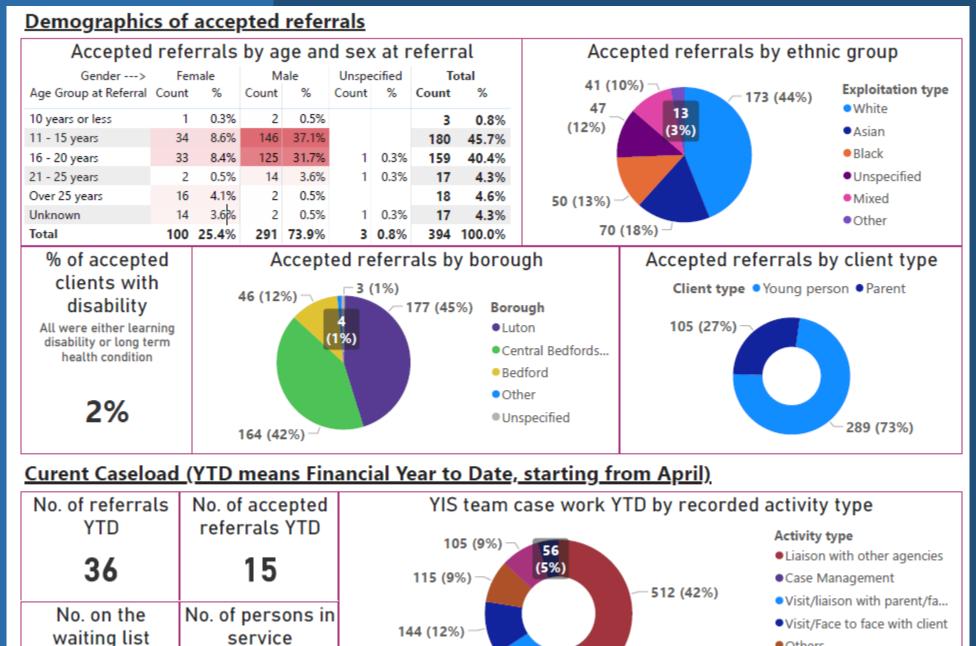
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# **Priority Three**

Tackling the causes of crime and breaking the cycle of reoffending The PCC wants young people to have a direct say in how we utilise resources to support them in making safe spaces across Bedfordshire. This work will link with the delivery of the Violence and Exploitation Reduction Unit (VERU) that the PCC will continue to perform the governance and oversight role for.





148 (12%)

<sup>L</sup>151 (12%)

74

6

Others

Communication with client

Chasing/follow up

Placing residents and victims at centre of policing priorities. Bedfordshire Victim Care Services (BVCS) offers free and confidential support to anyone affected by crime whether it has been reported to the police or not.

BVCS has been commissioned and funded by the Police & Crime Commissioner for Bedfordshire, to help and support victims of crime to cope and recover from their experience and ensure they receive their entitlements under the Code of Practice for Victims of Crime. <u>https://www.bedfordshirevcs.com/</u>

|   | Apr-23 | May-23 | Jun-23 | Jul-23 |
|---|--------|--------|--------|--------|
| Referrals received by BVCS                            |        |        |        |        |
| Force referrals (Via Athena and from internal source) | 523    | 547    | 538    | 517    |
| In-house generated (BVCS)                             | 5      | 2      | 2      | 0      |
| Action Fraud referrals                                | 0      | 4      | 3      | 4      |
| BTP referrals   | 16     | 33     | 20     | 27     |
| Other support services for victims                    | 5      | 4      | 0      | 0      |
| Self referrals  | 7      | 13     | 14     | 14     |
| Total   | 556    | 603    | 577    | 562    |

Placing residents and victims at centre of policing priorities. The PCC has requested information form the Force on a monthly basis surrounding Victim Satisfaction and how the Force deals with this and monitors this.

The force is developing its IT solution to automated victim satisfaction surveys and this is progressing well against the project plan. In the meantime, the force has limited capacity to complete such surveys, however can report:

# Victim Satisfaction

During July 2023, 81 surveys were attempted and 26 were completed. Of the remaining 55 – 24 victims declined, 23 were unable to be contacted and the remaining 8 were not given a reason.

Of the 26 completed surveys, 21 were achieved on the first contact attempt, with 4 occurring on a second attempt and the final 1 took three attempts.

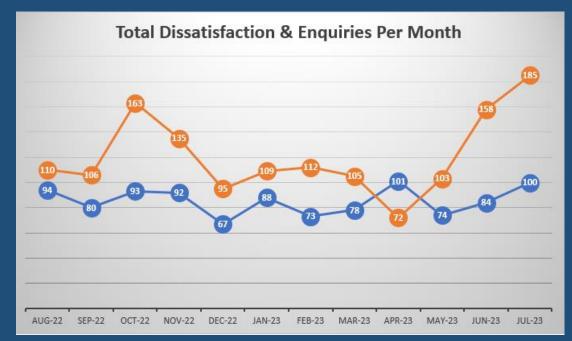
The satisfaction levels vary from this number of responses – a large majority is positive, and the victim would be considered satisfied. However, there were 6 that are more negative, 2 for the allocation to OIC and the length of time this took and 1 for poor communication. The remaining 3 were dissatisfied for undefined reasons.

Placing residents and victims at centre of policing priorities. The PCC has requested information form the Force on a monthly basis surrounding Victim Satisfaction and how the Force deals with this and monitors this.

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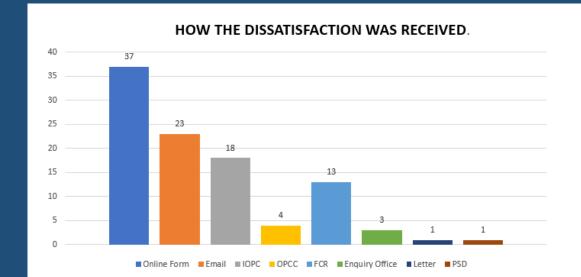
Victim Dissatisfaction

Orange – Enquiries Recorded Blue - Dissatisfaction Recorded

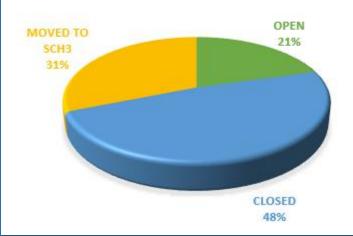


Placing residents and victims at centre of policing priorities.

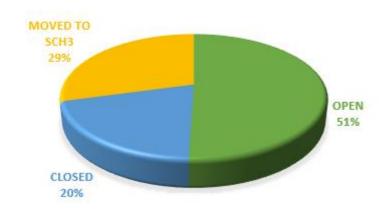
#### Victim Dissatisfaction



#### DISSATISFACTION STATUS ROLLING TWELVE MONTHS



DISSATISFACTION STATUS FOR JULY 2023

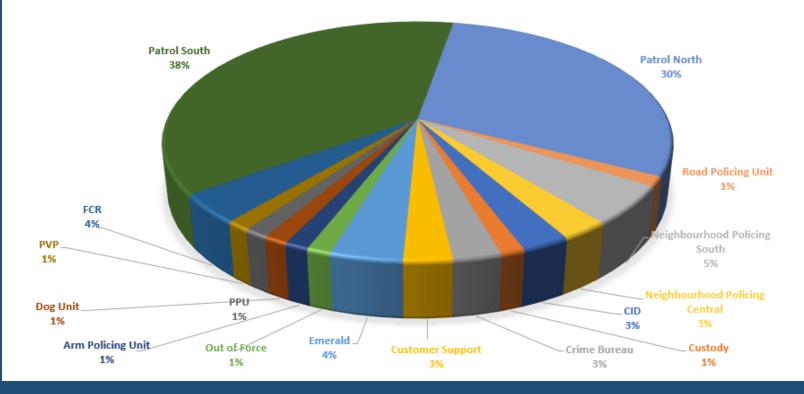


#### Victim Dissatisfaction

### **Priority Four**

Placing residents and victims at centre of policing priorities.

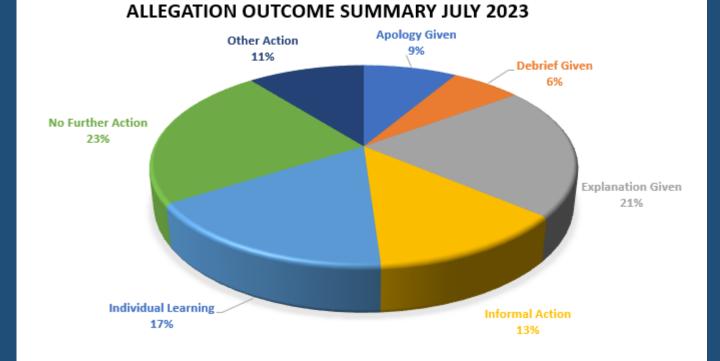
#### DISSATISFACTIONS BY DEPARTMENT JULY 2023



#### Victim Dissatisfaction

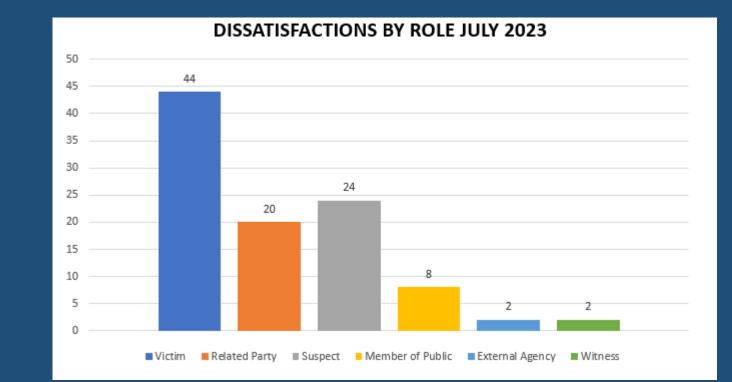
## **Priority Four**

Placing residents and victims at centre of policing priorities.



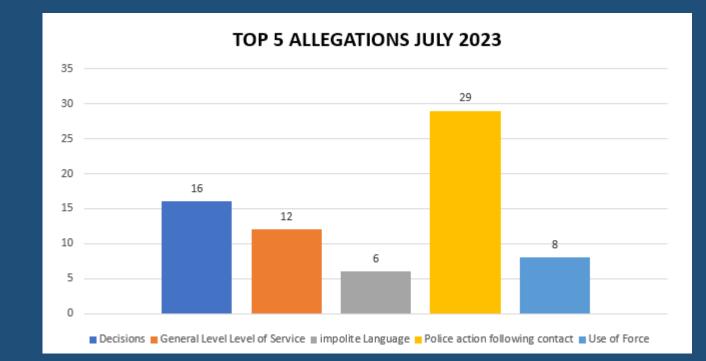
Placing residents and victims at centre of policing priorities.

### Victim Dissatisfaction



Placing residents and victims at centre of policing priorities.

### Victim Dissatisfaction



### Victim Dissatisfaction

**Priority Four** 

Placing residents and victims at centre of policing priorities.

#### **RECORDED ETHNICITY JULY 2023** 50 44 45 40 35 29 30 25 20 15 10 6 5 5 n Any Other White Background Black African Not Stated White Any Other Black Background White Black Caribbean Asian Indian Black British Any other White Background Asian Bangladeshi White Irish Black Caribbean

Any Other Mixed Background Asian Pakistani

Placing residents and victims at centre of policing priorities.

### Victim Dissatisfaction

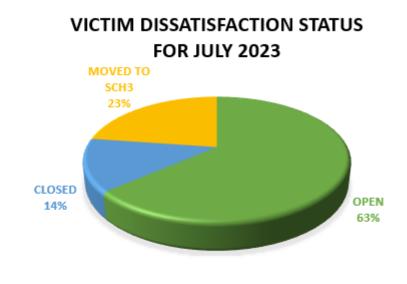


Placing residents and victims at centre of policing priorities.

### Victim Dissatisfaction

ROLLING TWELVE MONTHS

VICTIM DISSATISFACTION STATUS



**Priority Five** 

Multi-agency approach to community safety and crime reduction Partnership delivery of community engagement and action

The PCC and his office attends many different partnership meetings and events:

<u> https://www.bedfordshire.pcc.police.uk/events/</u>

# **Priority Six**

Transparency and Open Communication The PCC has also requested for additional information to aid transparency of the Force and they fall under different headings in line with the pledge of being Transparent.

The PCC has pledged to invest to improve performance and wellbeing of staff in our Force Control Room

### Force - Response times - 101 and 999 calls, July 2023

12,104 - 999 call answered, 390 average per day, 76.8% answered in 10 secs, 23s average wait time
3,559 - 101 Priority, 115 average per day, 2m 47s average wait time

5,431 - 101 Non Priority, 175 average per day, 7m 38s average wait time

<u>999 performance data | Police.uk (www.police.uk)</u>

## Priority Six

Transparency and Open Communication The PCC has also requested for additional information to aid transparency of the Force and they fall under different headings in line with the pledge of being Transparent.

The PCC pledged that he would ensure that appropriate services are in place for victims within the power of the OPCC.

#### <u>Clare's Law</u>

The Domestic Violence Disclosure Scheme(DVDS), also known as "Clare's Law" enables the police to disclose information to a victim or potential victim of domestic abuse about their partner's or ex-partner's previous abusive or violent offending.

Clare's Law - number of requests and average length of time to respond to requests are on the next slide.

### 134 Clare's Law requests during Q1 23/24, averaging 44 per month

|                           | Aug 2022 | Sep 2022 | Oct 2022 | Nov 2022 | Dec 2022 | Jan 2023 | Feb 2023 | Mar 2023 | Apr 2023 | May 2023 | Jun 2023 | Jul 2023 |
|---------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Total Requests            | 35       | 26       | 27       | 26       | 31       | 35       | 29       | 30       | 38       | 55       | 40       | 46       |
| Right to Ask              | 25       | 18       | 19       | 20       | 21       | 29       | 22       | 23       | 28       | 41       | 25       | 30       |
| Right to Know             | 10       | 8        | 8        | 6        | 10       | 6        | 7        | 7        | 10       | 14       | 15       | 16       |
| Filed                     | 35       | 26       | 27       | 26       | 31       | 35       | 29       | 30       | 38       | 55       | 39       | 42       |
| Outstanding               |          |          |          |          |          |          |          |          |          |          | 1        | 4        |
| Right to Ask              | 5        | 1        | 3        | 1        |          | 7        | 2        | 4        | 11       | 8        | 18       | 8        |
| Right to Know             | 3        |          | 2        | 4        | 1        | 3        | 2        | 2        | 1        | 4        | 8        | 7        |
| Disclosed outside 35 days | 7        | 1        | 5        | 4        | 1        | 8        | 3        | 3        | 7        | 6        | 8        | 7        |

The PCC has also requested for additional information to aid transparency of the Force and they fall under different headings in line with the pledge of being Transparent.

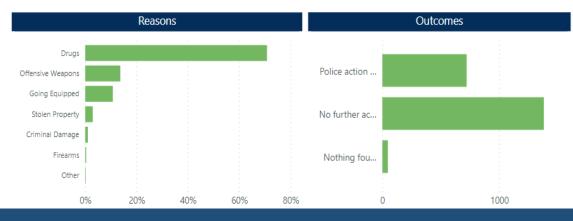
### <u>Stop and Search Data</u> (Q1) – 01/04/2023 – 30/06/2023

| Stop searches per 1000 population |       |            |                        |  |  |  |  |  |  |
|-----------------------------------|-------|------------|------------------------|--|--|--|--|--|--|
| CSP                               | Stops | Population | per 1000<br>population |  |  |  |  |  |  |
| Bedford Borough                   | 628   | 185.23     | 3.39                   |  |  |  |  |  |  |
| Central Beds                      | 383   | 294.25     | 1.30                   |  |  |  |  |  |  |
| Luton Borough                     | 1090  | 225.26     | 4.84                   |  |  |  |  |  |  |
| Bedfordshire<br>Unknown CSP       | 17    |            |                        |  |  |  |  |  |  |
| Out of Force                      | 34    |            |                        |  |  |  |  |  |  |
| Total                             | 2152  | 704.74     | 2.98                   |  |  |  |  |  |  |

|                    | Reason | S       |        | Outcomes |   |      |
|--------------------|--------|---------|--------|----------|---|------|
| Home Office Reason |        | Weapons |        |          | Stops   |      |
|                    |        | Seized  | Seized |          | No further action                                     | 1382 |
| Drugs              | 1524   | 38      | 3 477  |          | Police action taken                                   | 722  |
| Offensive Weapons  | 295    | 35      | 5 21   |          | <ul> <li>Nothing found - No further action</li> </ul> |      |
| Going Equipped     | 232    | 2       | 2 21   |          | Total   | 2152 |
| Stolen Property    | 64     |         | 2      |          |   |      |
| Firearms           | 9      | 2       | 2      |          |   |      |
| Criminal Damage    | 23     |         |        |          |   |      |
| Other              | 5      |         |        |          |   |      |
| Total              | 2152   | 7       | 7 521  |          |   |      |

The weapons seized and drugs seized counts are based on a a count of searches where a weapon or drug property item has been recorded in relation to the stop search.

| Level of Search             |       |      |  |  |  |  |  |  |
|-----------------------------|-------|------|--|--|--|--|--|--|
| Search Level                | Stops | %    |  |  |  |  |  |  |
| Standard Stop Search        | 2071  | 96%  |  |  |  |  |  |  |
| Removed Outer Clothing      | 12    | 1%   |  |  |  |  |  |  |
| Exposed Intimate Body Parts | 68    | 3%   |  |  |  |  |  |  |
| None                        | 1     | 0%   |  |  |  |  |  |  |
| Total                       | 2152  | 100% |  |  |  |  |  |  |



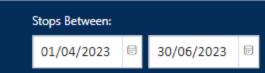
Stop and search | Police.uk (www.police.uk)

# **Priority Six**

# Transparency and Open Communication

Updated quarterly

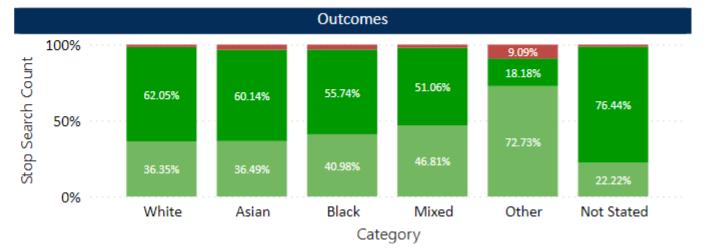
### Stop Search by Self Defined Ethnicity



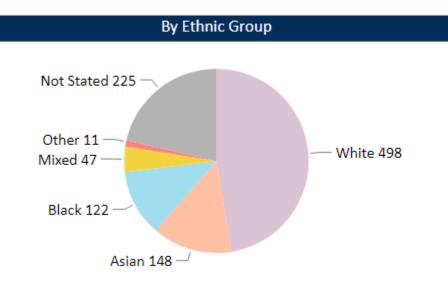


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#### Stops per 1000 Population - Bedfordshire Ethnic Group Stops Population per 1000 Ratio population ۸ White 498 507,514 0.98 1.0 Asian 148 116,911 1.27 1.3 Black 39,600 3.08 3.1 122 1.8 Mixed 47 27,089 1.74 Other 11 13,612 0.81 0.8 Not Stated 225 Total 1051 704,726 1.49 1.5



Police action taken
No further action
Nothing found - No further action



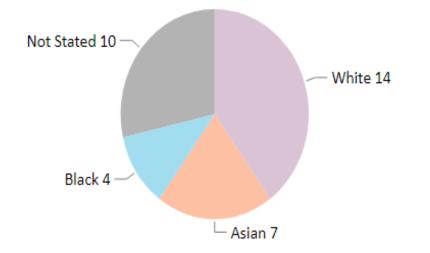


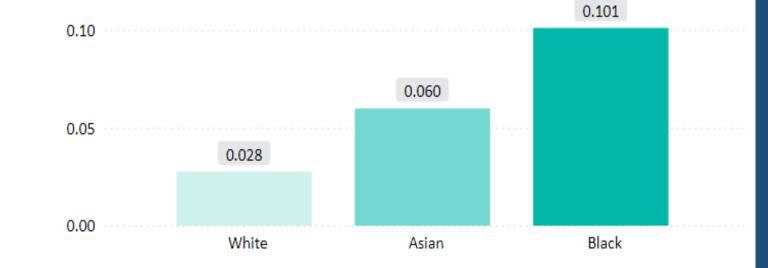
#### Last Refreshed:

19/07/2023 15:00

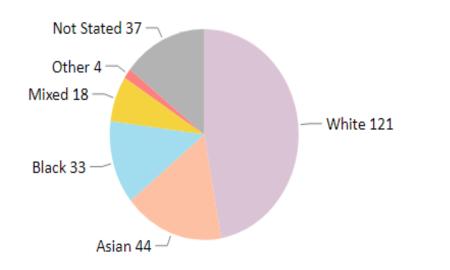
#### By Ethnic Group - Weapon Found

#### Stops per 1000 Population - Weapons Siezed





#### By Ethnic Group - Drugs Found





Stops per 1000 Population - Drugs Found

#### Stop Search Overview

Stops Between:

01/04/2023 🗐 30/06/2023 🗐

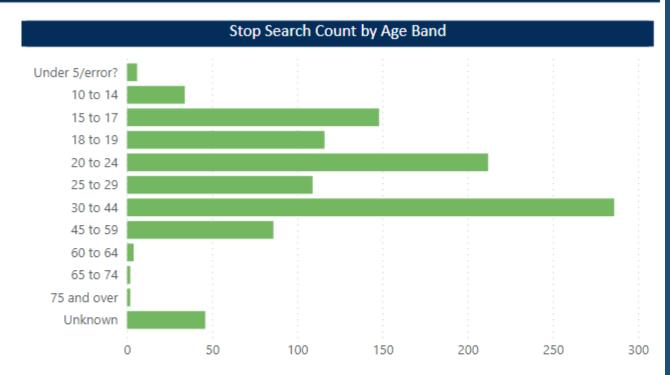


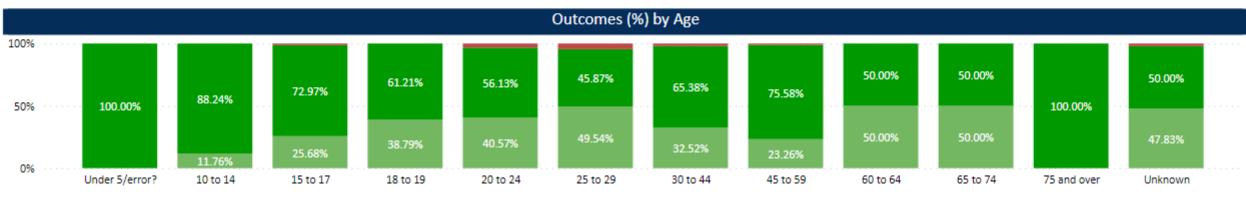
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Last Refreshed:

19/07/2023 15:00

| Age Bands by Ethnicity |       |       |       |       |       |            |       |
|------------------------|-------|-------|-------|-------|-------|------------|-------|
| AgeCat                 | White | Asian | Black | Mixed | Other | Not Stated | Total |
| Under 5/error?         |       |       |       |       |       | 6          | 6     |
| 10 to 14               | 20    | 2     | 4     | 3     |       | 5          | 34    |
| 15 to 17               | 82    | 12    | 19    | 13    | 1     | 21         | 148   |
| 18 to 19               | 55    | 28    | 9     | 2     | 2     | 20         | 116   |
| 20 to 24               | 72    | 54    | 22    | 13    | 3     | 48         | 212   |
| 25 to 29               | 40    | 18    | 28    | 5     | 1     | 17         | 109   |
| 30 to 44               | 176   | 25    | 25    | 7     | 4     | 49         | 286   |
| 45 to 59               | 47    | 9     | 15    | 3     |       | 12         | 86    |
| 60 to 64               | 3     |       |       | 1     |       |            | 4     |
| 65 to 74               | 1     |       |       |       |       | 1          | 2     |
| 75 and over            | 2     |       |       |       |       |            | 2     |
| Unknown                |       |       |       |       |       | 46         | 46    |
| Total                  | 498   | 148   | 122   | 47    | 11    | 225        | 1051  |





Police action taken No further action Nothing found - No further action

### Stop Search by Self **Defined Ethnicity**

| Stops Between: |   |            |
|----------------|---|------------|
| 01/04/2023     | F | 30/06/2023 |



All

**—** 

Ethnic Group Stops

-

White

Asian

Black

Mixed

Other

Total

Not Stated



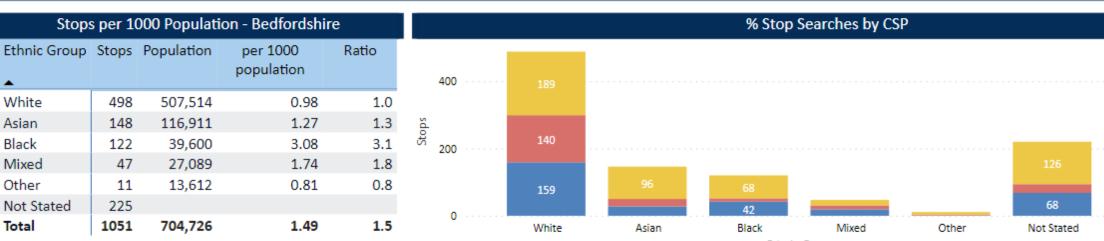
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19/07/2023 15:00

Bedford Borough

Central Beds

Luton Borough

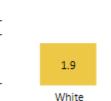


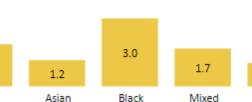
Ethnic Group

| St | tops per 1 | .000 Popula | tion - Central         |       | Stops per 1000 Population - Bedford |       |            |                        |       |  |
|----|------------|-------------|------------------------|-------|-------------------------------------|-------|------------|------------------------|-------|--|
| up | Stops      | Population  | per 1000<br>population | Ratio | Ethnic Group                        | Stops | Population | per 1000<br>population | Ratio |  |
|    | 140        | 265,537     | 0.53                   | 1.0   | White                               | 159   | 140,175    | 1.13                   | 1.0   |  |
|    | 22         | 10,319      | 2.13                   | 4.0   | Asian                               | 28    | 23,268     | 1.20                   | 1.1   |  |
|    | 10         | 7,021       | 1.42                   | 2.7   | Black                               | 42    | 9,846      | 4.27                   | 3.8   |  |
|    | 12         | 8,883       | 1.35                   | 2.6   | Mixed                               | 19    | 8,587      | 2.21                   | 2.0   |  |
|    | 2          | 2,481       | 0.81                   | 1.5   | Other                               | 1     | 3,349      | 0.30                   | 0.3   |  |
|    | 26         |             |                        |       | Not Stated                          | 68    |            |                        |       |  |
|    | 212        | 294,241     | 0.72                   | 1.4   | Total                               | 317   | 185,225    | 1.71                   | 1.5   |  |



Stops per 1000 Population - Luton Ethnic Group Stops Population per 1000 Ratio population -Black 68 22,733 2.99 1.6 White 1.0 189 101,802 1.86 Mixed 9,619 1.66 0.9 16 Asian 96 83,324 1.15 0.6 Other 8 7,782 1.03 0.6 Not Stated 126 Total 503 225,260 2.23 1.2





**Priority Seven** 

National Contributions The PCC is fully engaged with his National Contributions and releases press releases in line with this:

https://www.bedfordshire.pcc.police.uk/news/