Office of the Police and Crime Commissioner Information Document September 2023

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Sign Off – Force Exec : Fiona Dawson

Executive Summary:

PCC Festus Akinbusoye has pledged to make information readily available for the public to review to try and reduce the number of FOIs received by the OPCC and Force. This will go beyond which is required in the Specified Information Order.

The PCC has asked the Force Exec to provide information so that the OPCC can publish this information on the website – this was agreed 01.07.2021 during Delivery and Beating Crime Board that the Force would provide the information required.

The document has been updated to show members of the public, how the information links in with the Police and Crime Plan.

Police and Crime Commissioners (PCCs) are required to publish certain information to allow the public to hold them to account.

Section 11(1) and (2) of The Police Reform and Social Responsibility Act 2011 requires an elected local policing body to publish any information specified by the Secretary of State by order.

The Elected Local Policing Bodies (Specified Information) Order 2011 ('the Order') sets out the information that must be published. Guidance on the order is published on gov.uk - Guidelines for PCCs on publishing information - GOV.UK (www.gov.uk)

https://www.bedfordshire.pcc.polic e.uk/specified-information-order/

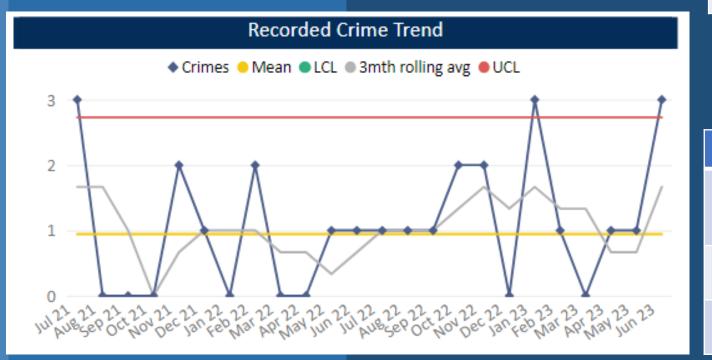
The Elected Local Policing Bodies (Specified Information) (Amendment) Order 2021 ('the amending Order), which will come into force on 31 May 2021 provides that information relating to the force's performance against the Government's national priorities for policing.

National priorities for policing

The national priorities for policing are specified in the Police and Crime Measures:

- reduce murder and other homicide;
- reduce serious violence;
- disrupt drugs supply and county lines;
- reduce neighbourhood crime;
- tackle cyber crime;
- and improve satisfaction among victims with a particular focus on victims of domestic abuse.

Local Measures	Trend / Outlook	Benchmark	
Police recorded Homicide offences	Deterioration	40 th / 42	



Planned Action to Drive Performance

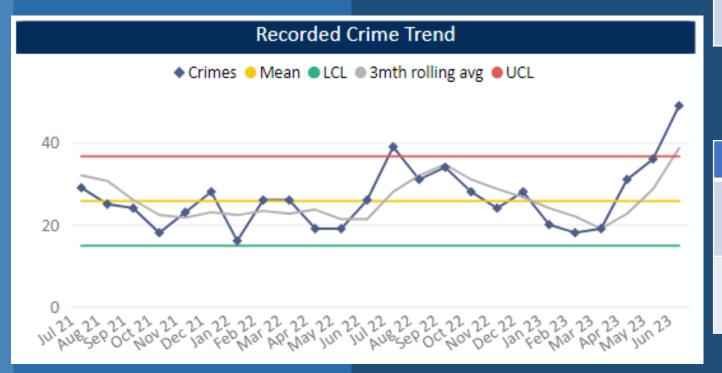
- 1. Homicide and joint Serious Violence reduction strategy is being collated into one and will sit within the Serious Violence Board
- 2. VERU continue to work with St. Giles to facilitate an A&E Navigator

Comments

- 1. Five Homicides recorded in Q1, three of which were reported in June going above the UCL, averaging two per month.
- 2. Q1 was higher than same period last year.
- 3. 15th national for solved crime, which is an improving picture.

Financial Quarter	Crimes
2022/23 - Q1	2
2022/23 - Q2	3
2022/23 - Q3	4
2022/23 - Q4	4
2023/24 - Q1	5
Total	18

Local Measures	Trend / Outlook	Benchmark
Police recorded Most Serious Violence offences	Improving	14 th / 42
Solved Crimes	Improving	8 th /42



Planned Action to Drive Performance

- 1. HO funding under GRIP continues and the hotspot areas for Op Rowan have been reviewed with 13 LSOA identified for patrolling.
- 2. Op Metal is currently a force priority focusing on SV within Luton Town Centre.
- 3. Working in partnership with Central Beds CSP to identify the next Clean, Hold and Build geographic area.

Comments

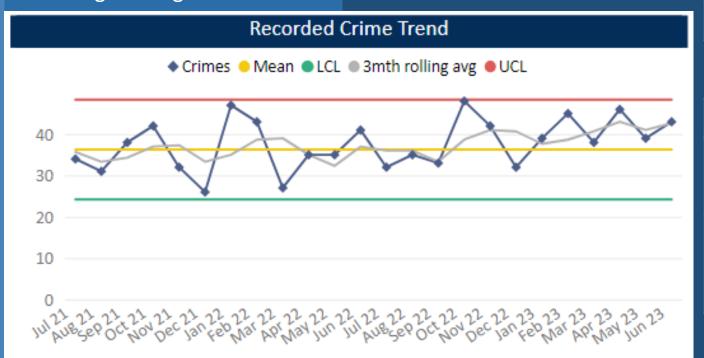
- 1. Most Serious Violence levels have increased in Q1 with 116 crimes, averaging 39 crimes per month. Double Q1 in 22/23.
- 2. Solved crime rate ending Q1 26.7%, lower than the previous quarter and this time last year.

Financial Quarter	Crimes
2022/23 - Q1	64
2022/23 - Q2	104
2022/23 - Q3	80
2022/23 - Q4	57
2023/24 - Q1	116
Total	421

Local Measures Trend / Outlook Benchmark

Number of Drug Trafficking offences Deterioration 28th / 42

Trafficking of Drugs



Planned Action to Drive Performance

- 1. Processes around County line are currently subject to review and around 60 new drugs lines are being reviewed
- 2. Op Costello dedicate team continues to enforce on large scale drug activity, with key focus on the professional enablers.

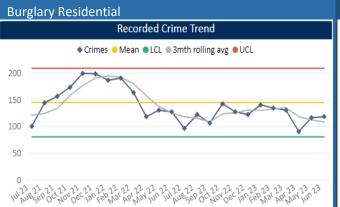
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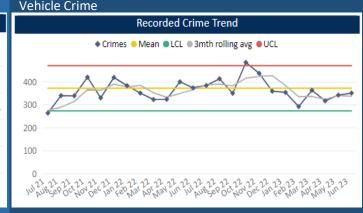
Comments

- 1. Q1 recorded 128 Trafficking of Drugs offences, averaging 43 crimes per month. Up on the previous quarter and same time previous year.
- 2. Bedfordshire currently has 27 OCG's, same as last quarter and, 2 Priority Individuals. Along with 18 (previously 18) local groups operating 62 County Lines, and 7 street gangs (no change to previous quarter).

Financial Quarter	Crimes
2022/23 - Q1	111
2022/23 - Q2	100
2022/23 - Q3	122
2022/23 - Q4	122
2023/24 - Q1	128
Total	583

Local Measures	Trend / Outlook	Benchmark
Police recorded Residential Burglary offences	Stable	20 th / 42
Police recorded Vehicle Crime offences	Deterioration	34 th / 42
Police recorded Personal Robbery offences	Deterioration	33 rd /42
Police recorded Theft from Person offences	Stable	30 th / 42

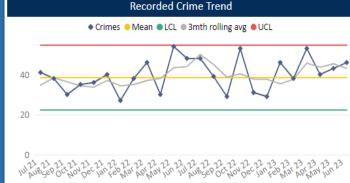




Personal Robbery



Theft from Person



Planned Action to Drive Performance

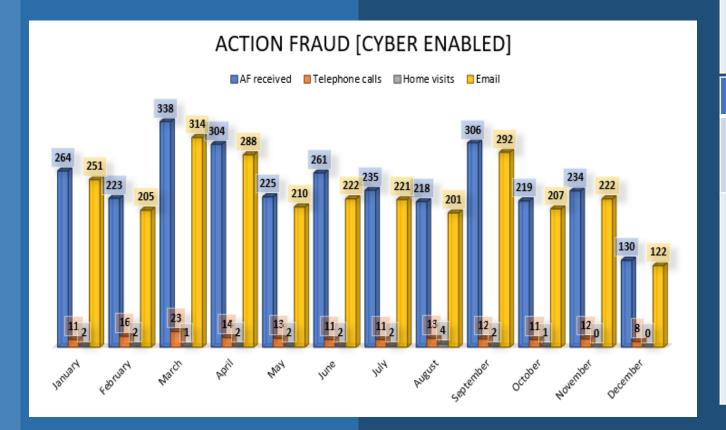
- 1. Op FORESIGHT deployed additional resources around the Galaxy Centre Luton Town Centre.
- 2. Op CRUSH targeting Robberies and ASB in Houghton Regis and Dunstable. Robbery Wanted Suspect Trial Use of Daily Management Meetings to fast track robbery offender arrests.
- 3. ASB principles are now in place across the force.

Comments

- 1. Q1 recorded 324 Residential Burglaries averaging 108 crimes a month. This is lower that the previous quarter and same period in the previous year. Solved crime at 11.1% up on last quarter and same period last year.
- 2. Vehicle Crime has remained stable in Q1, compared to previous quarter and lower than same quarterly last year.
- 3. 21 fewer victims of Personal Robbery in Q1, compared to Q4 22/23 and also lower than same quarter last year. Averaging 36 crimes per month.
- 4. 129 Theft from a Person during Q1, averaging 43 crimes per month. Down on last quarter, but slight above average.

Caveat: this data is based on local Bedfordshire force data and may not match nationally published data (police.co.uk or published stats from HO)

Local Measures	Trend / Outlook	Benchmark
Investigate 100% of all cyber dependant crime disseminated to forced	Stable [100%]	Not available
Provide 100% of all cyber dependant crime victims with specialist advice	Stable [100%]	Not available
Action Fraud offences	Stable [100%]	Not available



Planned Action to Drive Performance

- 1. The continuation of Cybercrime prevention advice and specialist support to both the business sector, and individual victims of crime.
- 2. Fraud Peer Review This was completed by the City of London Police and will form a spot light in Crime and PPU. Learning identified to allow us to improve across the force.
- 3. Serious Fraud Investigation Unit engaged in Op HEHOUSE initiative relating to Prevent / Pursue in February.
- 4. Nationwide City of London Police (CoLP) led operation targeting disruption of nominals and fraud. Successful application for bid of allocated funding of over £10,000.

Comments

- 1. DFU opened 362 digital forensic cases, examined 833 devices, currently have 162 backlog cases and 521 backlog devices.
- 2. Serious Fraud Investigation Unit 12 x PACE warrants applied for of which five have been executed. 6 x arrests and interviews, 2 x Voluntary interviews.

Increase of two more detectives and a dedicated Inspector Introduction of the Fraud Triage Matrix - triage process of crimes across the force area.

A review of Call For Service (CFS) protocol is being reviewing to improve the recording of calls to the appropriate agencies i.e. police / action fraud.

Measure Summary						
Local Measures	Trend / Outlook	Benchmark				
Overall Victim Satisfaction Rate		Not available				
Hate Crime Victim Satisfaction Rate		Not available				
Violent Crime Victim Satisfaction Rate		Not available				
Burglary Victim Satisfaction Rate		Not available				

Planned Action to Drive Performance

- 1. Internal governance review of how Victim Satisfaction managed, within Force Performance Board and Victim & Witness Engagement Board.
- 2. Full engagement with the Victim Survey
- 3
- 4

Comments

1

2

HMICFRS reporting

The amending Order requires PCCs to publish the most recent HMICFRS force-level report on the effectiveness, efficiency and legitimacy of the police force.

The Order requires that PCCs publish the PEEL report for their force on their website, within one calendar month of its publication by HMICFRS.

https://www.bedfordshire.pcc.police.uk/hmic-reports/

Outstanding	Good	Adequate	Requires improvement	Inadequate
Managing offenders	Preventing crime	Protecting vulnerable people	Investigating crime	
	Treatment of the public		Responding to the public	
	Developing a positive workplace			
	Good use of resources			

Complaints handling

The Order provides that PCCs must publish the most recent IOPC quarterly complaints data for their force and the IOPC annual statistics report, alongside a narrative setting out how the PCC is holding the chief officer to account, and the PCC's assessment of their own performance in carrying out their other complaints handling functions.

Holding the chief officer to account

It is recommended that the narrative should include:

- How the force is measuring complainant satisfaction.
- Progress updates on implementing relevant recommendations made by the IOPC and/or HMICFRS in relation to complaints handling, or where recommendations were not accepted an explanation as to why.
- A summary of any mechanisms put in place to identify and act on themes or trends in complaints.
- A summary of systems in place to monitor and improve performance in the timeliness of complaints handling.
- The number of written communications issued by the force under regulation 13 of the Police (Complaints and Misconduct) Regulations 2020 where an investigation has not been completed within a "relevant period".
- Quality Assurance mechanisms in place to monitor and improve the quality of its responses to complaints.
- Details of the administrative arrangements the PCC has put in place to hold the chief constable to account for complaints handling e.g. frequency of meetings and a summary of discussions.

Complaints handling

https://www.bedfordshire.pcc.police.uk/complaints-handling/

https://www.bedfordshire.pcc.police.uk/holding-force-to-account/

Investment in community-based and community led policing for urban and rural areas.

The PCC has pledged to invest in community-based and community-led policing. The PCC wishes for his office to publish the monthly figures of officers within the community team.

Community Policing Numbers:

	Inspector		Sergeant		Constable		PCSO	
	Budget	Actual	Budget	Actual	Budget	Actual	Budget	Actual
Hubs	6	6	14	13	67	54	47	35
Rural	0	0	1	1	9	8	1	0
Community Cohesion	0	0	1	1	2	2	3	2
Community Enforcement Team	0	0	1	1	9	5	0	0
Total	6	6	17	16	87	69	51	37

Investment in community-based and community led policing for urban and rural areas.

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Community Hubs

Hub	Sgts	PCs	PCSOs
North Rural	1/1	3/5	4/7
North Urban	3/3	13/13	6/6
Central North	2/2	8/8	5/7
Central South	3/3	12/17	6/7
Luton South, East and T/C	2/3	8/11	8/12
Luton North, West & Central	2/2	7/13	6/8
Total	13/14	51/67	35/47

Investment in community-based and community led policing for urban and rural areas.

The Special Constabulary is a force of warranted, uniformed volunteer police officers. A key strength is that these volunteer officers are warranted constables, with all the powers of a regular police officer. Special constables' integration in the local communities in which they live, work and serve is a further strength, helping to build links between policing and communities.

We currently have established Special Constables in the following areas.

August 2023

Bedfordshire Police currently has 76 Special Constables.

- Special Police Constables 65
- Special Police Sergeants 4
- Special Police Inspectors 4
- Total 73
- Hours Completed 2023 1621

Investment in community-based and community led policing for urban and rural areas.

Special Constabulary

Community North 11

Community South 19 (inc LIA & Op Meteor)

Patrol North 21

Patrol South 16

PATHWAY

6 officers at present

Hours in July = 1621

Priority Two

Recruitment and retention of police officers

Recruitment and Retention Numbers:

Police and Crime Commissioners have statutory responsibilities for delivering an efficient and effective police service. Our efficiency and effectiveness improves when the right level of resources are available and maximised.

The PCC wishes for his office to publish the monthly figures of the recruitment of officers.

POLICE OFFICER ACTUAL STRENGTH (FTE) vs BUDGETED ESTABLISHMENT (FTE) by RANK - FULL FORCE 31/08/2023

Includes Op Kenova Officers - as per HO counting rules

TOTAL STRENGTH	1143.1	157.9	83.0	19.0	11.0	8.0	2.0	1424.0
ERSOU/CTP share	42.8	8.0	3.0	0.0	0.0	2.0	0.0	55.8
Collaborated Share	121.5	44.9	12.0	3.0	1.0	2.0	0.0	184.4
Home Force	978.7	105.1	68.0	16.0	10.0	4.0	2.0	1183.8
BEDFORDSHIRE	CONS	SGT	INSP	C/INSP	SUPT	C/SUPT	ACPO	TOTAL

Budgeted Establishment	1111.0	207.0	73.0	24.0	10.0	4.0	4.0	1433.0
Variance to Actual	32.1	-49.1	10.0	-5.0	1.0	4.0	-2.0	-9.0

Career Break	External Secondment	FULL FORCE STRENGTH
4.7	3.0	1431.7

Note: Home Office/Uplift counting includes CB (i.e. Strength 1428.7)

Priority Two

Recruitment and retention of police officers

Recruitment and Retention Numbers:

The PCC has made an Equality Commitment and will work with representing bodies that support diverse groups within the Force to ensure we pick up on the earliest signs of discrimination and exclusionary practices which impact on disproportional outcomes in areas such as recruitment, promotions, career progression, disciplinaries and dismissals. The aim will be to address any identified disproportionality of outcomes for all of our staff.

The PCC wishes for his office to publish the monthly figures of the diversity of officers.

Priority Two

Recruitment and retention of police officers

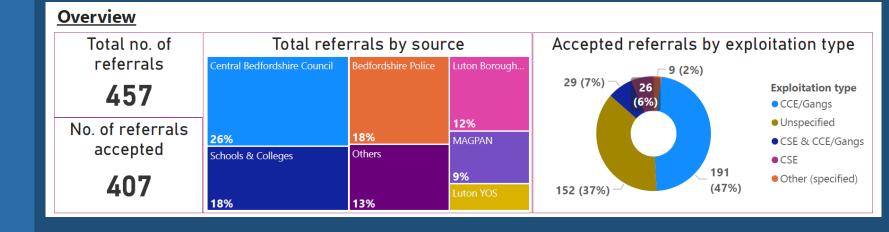
Recruitment and Retention Numbers:

STARTERS	Officers	Staff	Specials
Total joined	11	19	0
Female	3	13	0
Under the age of 24	8	5	0
Over the age of 45	0	5	0
With a disability	1	2	0
From an ethnic Background	0	6	0
LEAVERS	Officers	Staff	Specials
Total Left	9	21	1
Female	5	16	0
Under the age of 24	1	9	0
Over the age of 45	2	4	1
With a disability	2	2	0
From an ethnic background	1	4	0

Priority Three

Tackling the causes of crime and breaking the cycle of re-offending

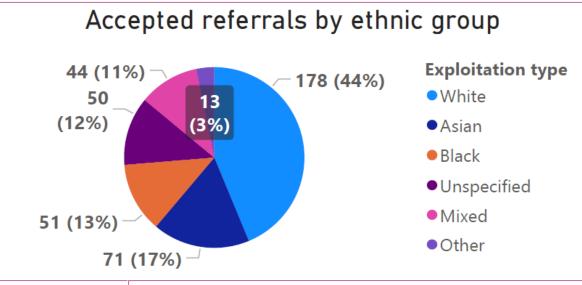
The PCC wants young people to have a direct say in how we utilise resources to support them in making safe spaces across Bedfordshire. This work will link with the delivery of the Violence and Exploitation Reduction Unit (VERU) that the PCC will continue to perform the governance and oversight role for.



Demographics of accepted referrals

Accepted referrals by age and sex at referral

receptour contrate by age and contationer at								
Gender>	Female		M	Male		Unspecified		otal
Age Group at Referral	Count	%	Count	%	Count	%	Count	%
10 years or less	1	0.2%	2	0.5%			3	0.7%
11 - 15 years	35	8.6%	150	36.9%			185	45.5%
16 - 20 years	35	8.6%	128	31.4%	2	0.5%	165	40.5%
21 - 25 years	2	0.5%	15	3.7%	2	0.5%	19	4.7%
Over 25 years	16	3.9%	2	0.5%			18	4.4%
Unknown	14	3.4%	2	0.5%	1	0.2%	17	4.2%
Total	103	25.3%	299	73.5%	5	1.2%	407	100.0%

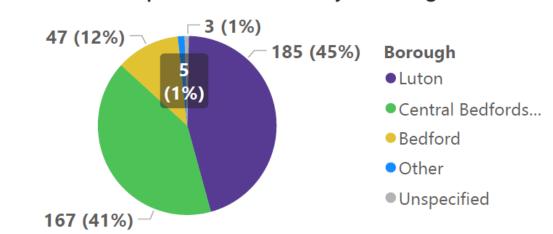


% of accepted clients with disability

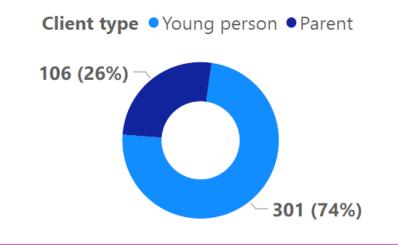
All were either learning disability or long term health condition

3%





Accepted referrals by client type



<u>Curent Caseload (YTD means Financial Year to Date, starting from April)</u>

No. of referrals	No. of accepted	YIS team case work YTD by record	ed activity type
YTD	referrals YTD		Activity type
F 2	27	135 (9%) — 98	Liaison with other agencies
53	53 27	136 (9%) — 598 (40%)	Visit/liaison with parent/fa
No. on the	No of nonconsin		Case Management
No. on the	No. of persons in		Visit/Face to face with client
waiting list	service	174 (12%)	Communication with client
9	00		Others
7	70	175 (12%) — 196 (13%)	Chasing/follow up

Placing residents and victims at centre of policing priorities.

Bedfordshire Victim Care Services (BVCS) offers free and confidential support to anyone affected by crime whether it has been reported to the police or not.

BVCS has been commissioned and funded by the Police & Crime Commissioner for Bedfordshire, to help and support victims of crime to cope and recover from their experience and ensure they receive their entitlements under the Code of Practice for Victims of Crime. https://www.bedfordshirevcs.com/

	Apr-23	May-23	Jun-23	Jul-23
Referrals received by BVCS				
Force referrals (Via Athena and from internal source)	523	547	538	517
In-house generated (BVCS)	5	2	2	0
Action Fraud referrals	0	4	3	4
BTP referrals	16	33	20	27
Other support services for victims	5	4	0	0
Self referrals	7	13	14	14
Total	556	603	577	562

Placing residents and victims at centre of policing priorities.

The PCC has requested information form the Force on a monthly basis surrounding Victim Satisfaction and how the Force deals with this and monitors this.

The force is developing its IT solution to automated victim satisfaction surveys and this is progressing well against the project plan. In the meantime, the force has limited capacity to complete such surveys, however can report:

Victim Satisfaction

During August 2023, 107 surveys were attempted and 35 were completed. Of the remaining 72 – 25 victims declined, 42 were unable to be contacted and the remaining 5 were not given a reason.

Of the 35 completed surveys, 25 were achieved on the first contact attempt, with 6 occurring on a second attempt and the final 4 took three attempts.

The satisfaction levels vary from this number of responses – a large majority is positive, there were a number in August that have left very positive comments with a highlight being "IP could not speak highly enough about the officers who attended to take a statement".

There were 6 that were more negative, 1 for the process being too quick as she was only seeking advice, not looking for her husband to be arrested. 1 for not being given a choice to make a statement and felt it was not optional that she had to give one. 1 felt that the officers could have worked harder to speak with the victim that was not engaging. The remaining 3 were dissatisfied for undefined or out-of-control reasons such as "Not supportive of the charge but can't fault officers".

Placing residents and victims at centre of policing priorities.

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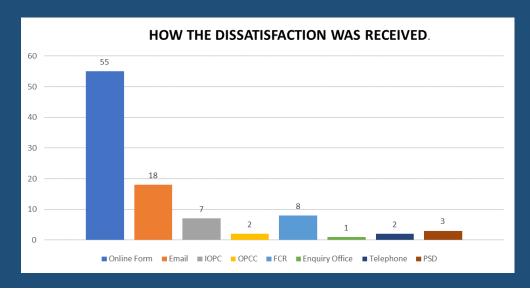
Victim Dissatisfaction

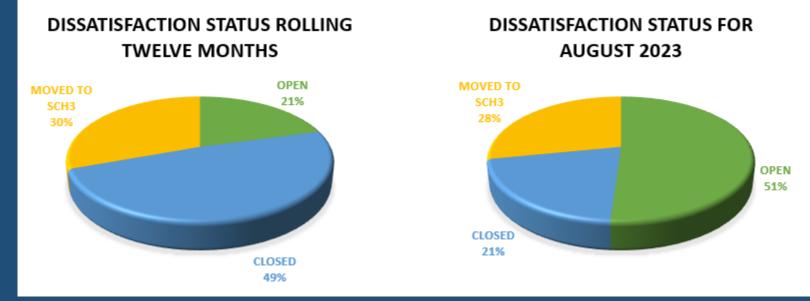
Orange – Enquiries Recorded

Blue - Dissatisfaction Recorded



Placing residents and victims at centre of policing priorities.

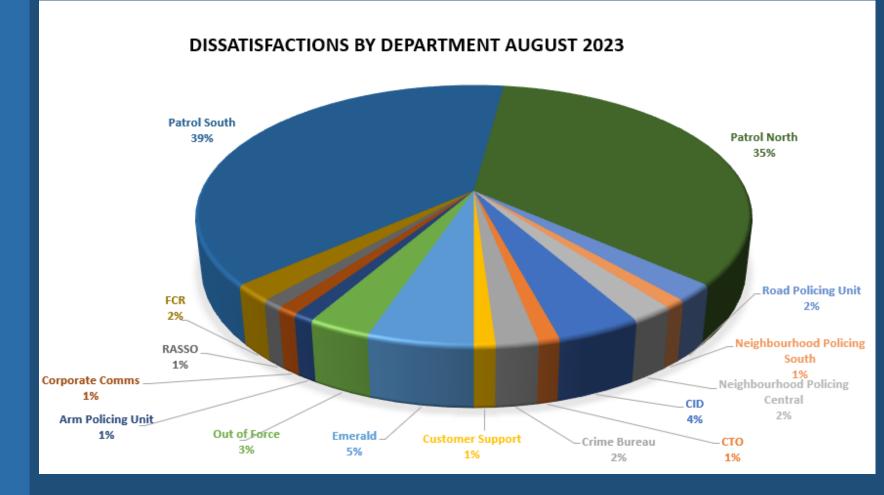




Victim Dissatisfaction

Priority Four

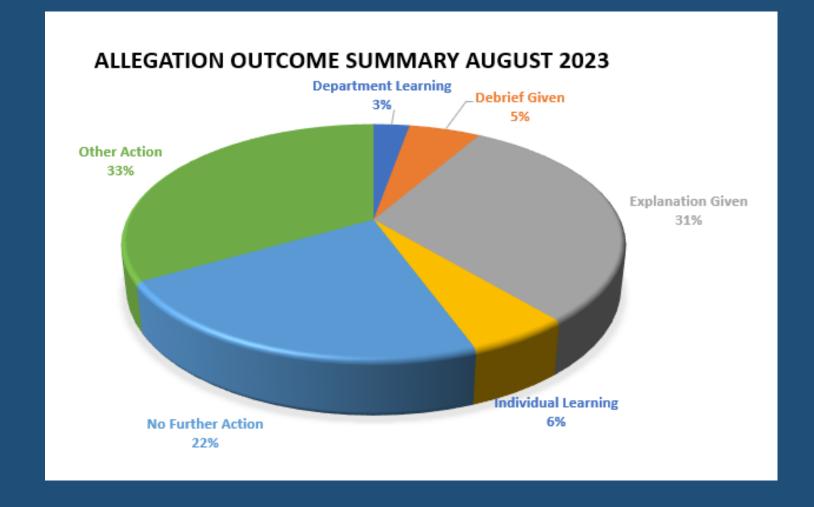
Placing residents and victims at centre of policing priorities.



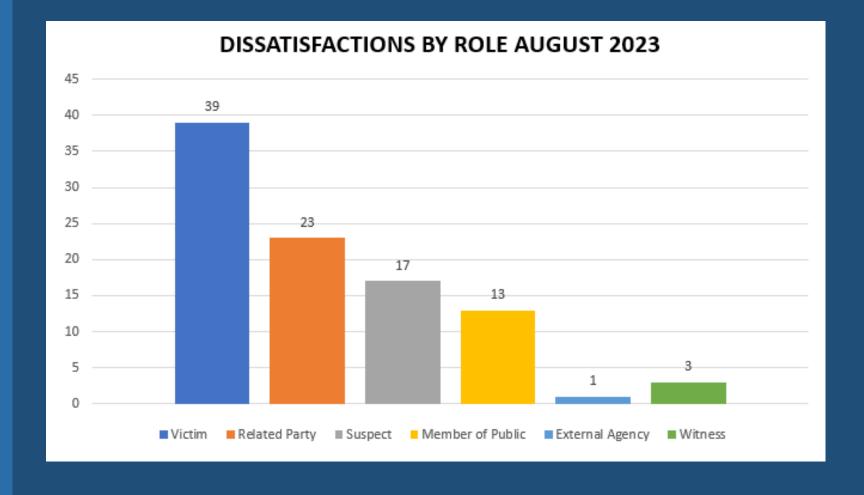
Victim Dissatisfaction

Priority Four

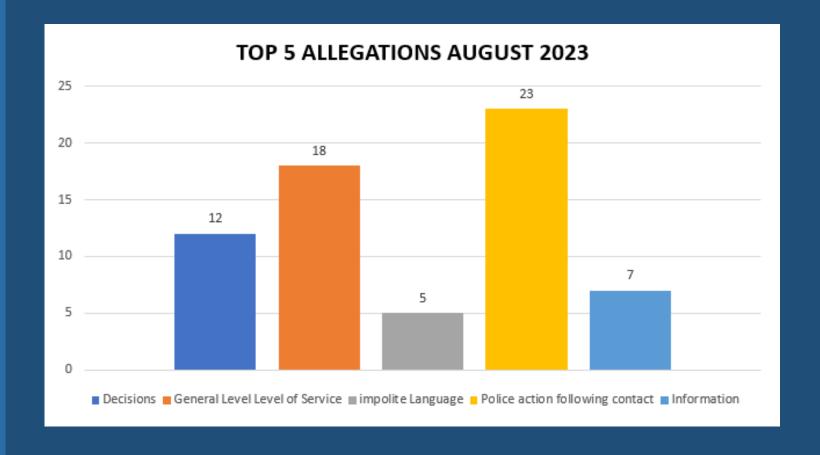
Placing residents and victims at centre of policing priorities.



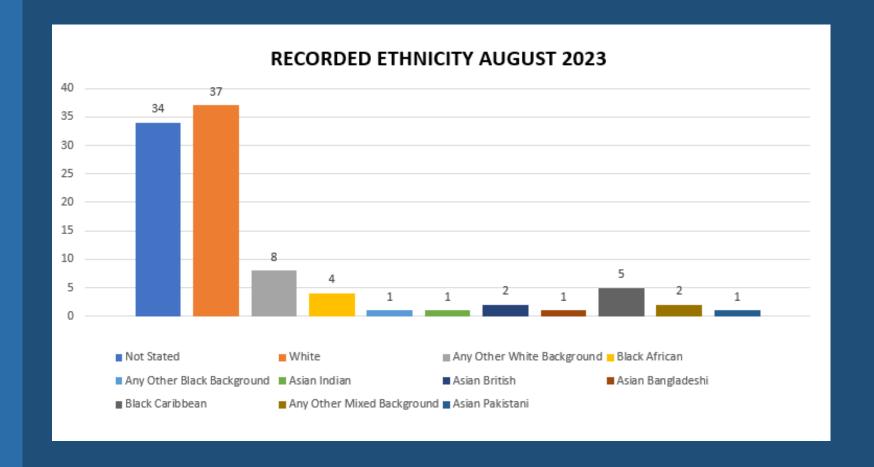
Placing residents and victims at centre of policing priorities.



Placing residents and victims at centre of policing priorities.



Placing residents and victims at centre of policing priorities.



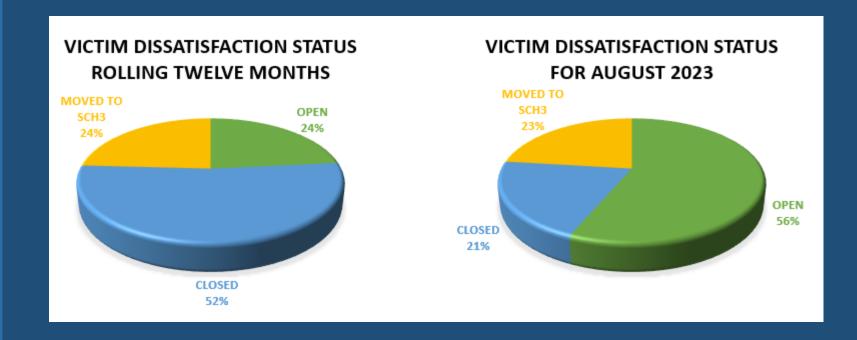
Placing residents and victims at centre of policing priorities.



Victim Dissatisfaction

Priority Four

Placing residents and victims at centre of policing priorities.



Priority Five

Multi-agency approach to community safety and crime reduction

Partnership delivery of community engagement and action

The PCC and his office attends many different partnership meetings and events:

https://www.bedfordshire.pcc.police.uk/events/

Priority Six

Transparency and Open Communication

The PCC has also requested for additional information to aid transparency of the Force and they fall under different headings in line with the pledge of being Transparent.

The PCC has pledged to invest to improve performance and wellbeing of staff in our Force Control Room

Force - Response times - 101 and 999 calls, August 2023

- 11,547 999 call answered, 372 average per day, 83.5% answered in 10 secs, 13s average wait time
- 4,801 101 Priority, 118 average per day, 2m 22s average wait time
- 8,439 101 Non Priority, 187 average per day, 6m 30s average wait time

999 performance data | Police.uk (www.police.uk)

Priority Six

Transparency and Open Communication

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The PCC pledged that he would ensure that appropriate services are in place for victims within the power of the OPCC.

Clare's Law

The Domestic Violence Disclosure Scheme(DVDS), also known as "Clare's Law" enables the police to disclose information to a victim or potential victim of domestic abuse about their partner's or ex-partner's previous abusive or violent offending.

Clare's Law - number of requests and average length of time to respond to requests are on the next slide.

		Sep 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023
	Total Requests	26	27	26	31	35	29	30	38	55	40	46	42
Month	Right to Ask	18	19	20	21	29	22	23	28	41	25	30	26
	Right to Know	8	8	6	10	6	7	7	10	14	15	16	16
	Filed	26	27	26	31	35	29	30	38	55	40	44	36
	Outstanding											2	6
	Right to Ask	1	3	1		7	2	4	11	8	18	8	11
Month	Right to Know		2	4	1	3	2	2	1	4	8	7	9
	Disclosed outside 35 days	1	5	4	1	8	3	3	7	6	8	7	5

Priority Six

Transparency and Open Communication

The PCC has also requested for additional information to aid transparency of the Force and they fall under different headings in line with the pledge of being Transparent.

Stop and Search Data (Q1) - 01/04/2023 - 30/06/2023

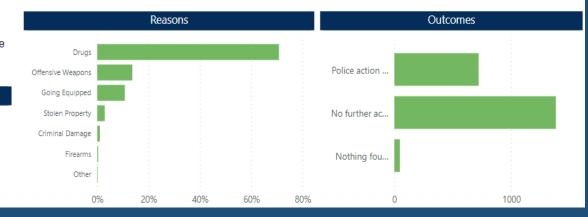
Stop searches per 1000 population							
CSP	Stops	Population	per 1000 population				
Bedford Borough	628	185.23	3.39				
Central Beds	383	294.25	1.30				
Luton Borough	1090	225.26	4.84				
Bedfordshire Unknown CSP	17						
Out of Force	34						
Total	2152	704.74	2.98				

	Reaso	ns		
Home Office Reason	Stops	Weapons Seized		Drugs Seized ▼
Drugs	1524		38	477
Offensive Weapons	295		35	21
Going Equipped	232		2	21
Stolen Property	64			2
Firearms	9		2	
Criminal Damage	23			
Other	5			
Total	2152		77	521

Outcomes							
Outcome Group Police.UK	Stops ▼	%					
No further action	1382	64%					
Police action taken	722	34%					
⊕ Nothing found - No further actio	n 48	2%					
Total	2152	100%					

The weapons seized and drugs seized counts are based on a a count of searches where a weapon or drug property item has been recorded in relation to the stop search.

Level of Search						
Search Level	Stops	%				
Standard Stop Search	2071	96%				
Removed Outer Clothing	12	1%				
Exposed Intimate Body Parts	68	3%				
None	1	0%				
Total	2152	100%				

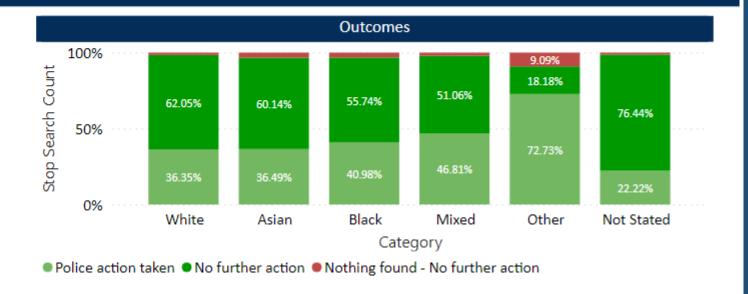


Stop and search | Police.uk (www.police.uk)

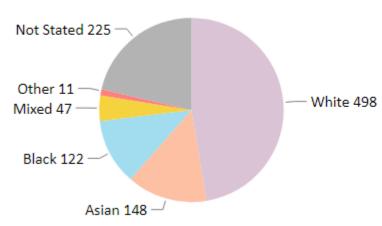
Stop Search by Self Defined Ethnicity AII ~

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Stops per 1000 Population - Bedfordshire								
Ethnic Group	Stops	Population	per 1000 population	Ratio				
White	498	507,514	0.98	1.0				
Asian	148	116,911	1.27	1.3				
Black	122	39,600	3.08	3.1				
Mixed	47	27,089	1.74	1.8				
Other	11	13,612	0.81	0.8				
Not Stated	225							
Total	1051	704,726	1.49	1.5				

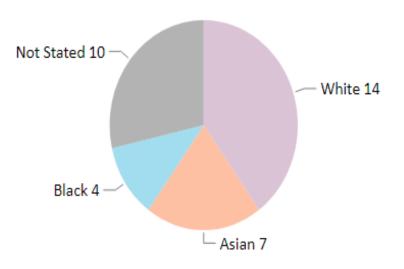


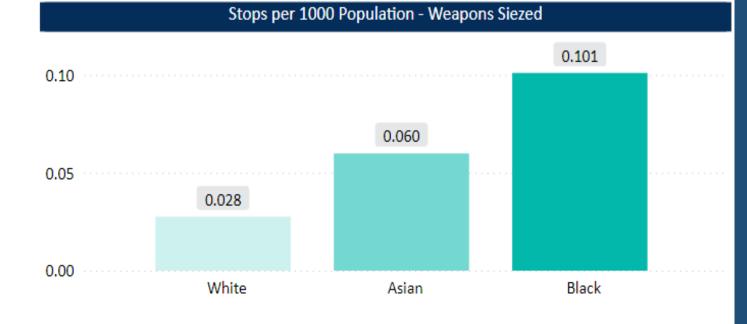
By Ethnic Group



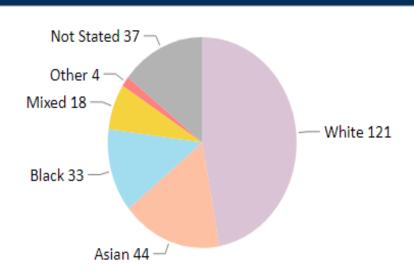


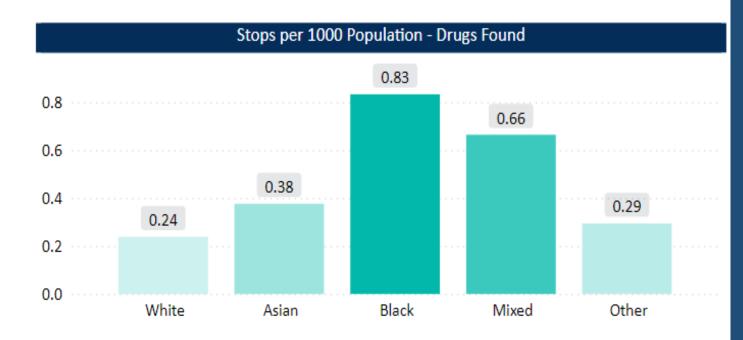










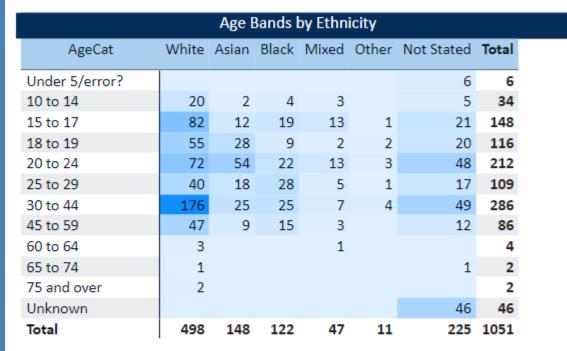


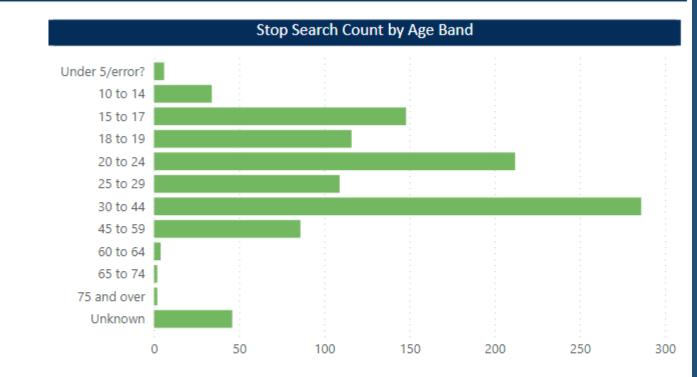


Stops Between: CSP

01/04/2023 □ 30/06/2023 □ AII

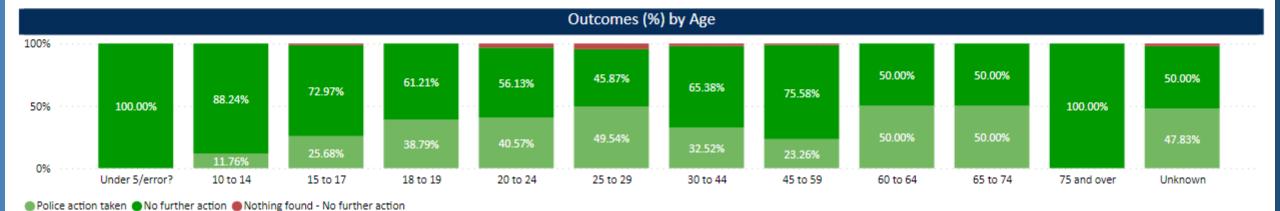
✓





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19/07/2023 15:00



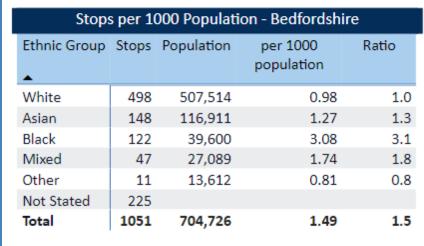
Stop Search by Self Defined Ethnicity

 Stops Between:
 CSP

 01/04/2023
 □
 30/06/2023
 □
 AII
 ✓

Last Refreshed:

19/07/2023 15:00

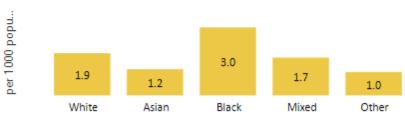


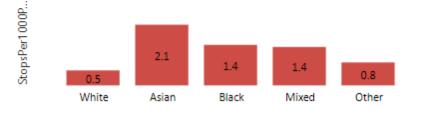


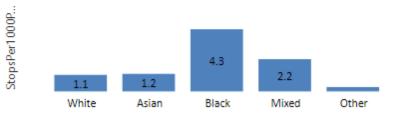
Stops per 1000 Population - Luton								
Ethnic Group	Stops	Population	per 1000 population	Ratio ▼				
Black	68	22,733	2.99	1.6				
White	189	101,802	1.86	1.0				
Mixed	16	9,619	1.66	0.9				
Asian	96	83,324	1.15	0.6				
Other	8	7,782	1.03	0.6				
Not Stated	126							
Total	503	225,260	2.23	1.2				

Stops per 1000 Population - Central							
Ethnic Group	Stops	Population	per 1000 population	Ratio			
White	140	265,537	0.53	1.0			
Asian	22	10,319	2.13	4.0			
Black	10	7,021	1.42	2.7			
Mixed	12	8,883	1.35	2.6			
Other	2	2,481	0.81	1.5			
Not Stated	26						
Total	212	294,241	0.72	1.4			

Stops per 1000 Population - Bedford								
Ethnic Group	Stops	Population	per 1000 population	Ratio				
White	159	140,175	1.13	1.0				
Asian	28	23,268	1.20	1.1				
Black	42	9,846	4.27	3.8				
Mixed	19	8,587	2.21	2.0				
Other	1	3,349	0.30	0.3				
Not Stated	68							
Total	317	185,225	1.71	1.5				







Priority Seven

National Contributions

The PCC is fully engaged with his National Contributions and releases press releases in line with this:

https://www.bedfordshire.pcc.police.uk/news/