Office of the Police and Crime Commissioner Information Document February 2024

Author: Office of the Police and Crime Commissioner Sign Off – Force Exec : Fiona Dawson

Executive Summary:

PCC Festus Akinbusoye has pledged to make information readily available for the public to review to try and reduce the number of FOIs received by the OPCC and Force. This will go beyond which is required in the Specified Information Order.

The PCC has asked the Force Exec to provide information so that the OPCC can publish this information on the website – this was agreed 01.07.2021 during Delivery and Beating Crime Board that the Force would provide the information required.

The document has been updated to show members of the public, how the information links in with the Police and Crime Plan.

Police and Crime Commissioners (PCCs) are required to publish certain information to allow the public to hold them to account.

Section 11(1) and (2) of The Police Reform and Social Responsibility Act 2011 requires an elected local policing body to publish any information specified by the Secretary of State by order.

The Elected Local Policing Bodies (Specified Information) Order 2011 ('the Order') sets out the information that must be published. Guidance on the order is published on gov.uk -<u>Guidelines for PCCs on publishing information - GOV.UK</u> (www.gov.uk)

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https://www.bedfordshire.pcc.polic e.uk/specified-information-order/

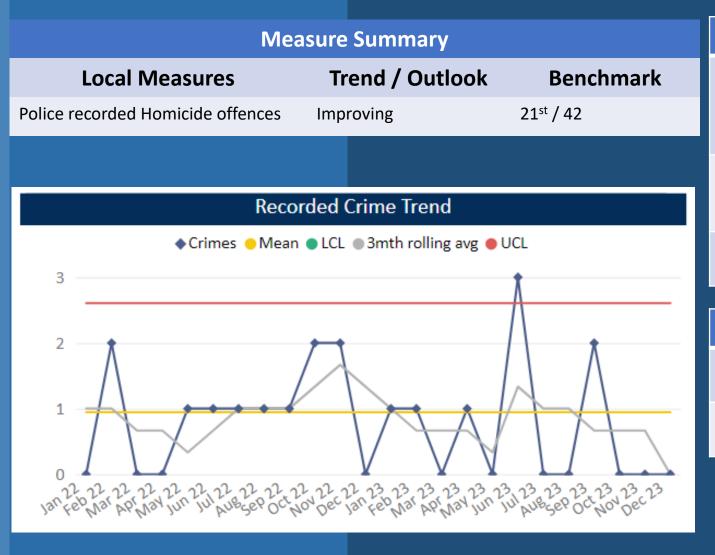
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The Elected Local Policing Bodies (Specified Information) (Amendment) Order 2021 ('the amending Order), which will come into force on 31 May 2021 provides that information relating to the force's performance against the Government's national priorities for policing.

National priorities for policing

The national priorities for policing are specified in the Police and Crime Measures:

- reduce murder and other homicide;
- reduce serious violence;
- disrupt drugs supply and county lines;
- reduce neighbourhood crime;
- tackle cyber crime;
- and improve satisfaction among victims with a particular focus on victims of domestic abuse.



Planned Action to Drive Performance

1. Homicide and joint Serious Violence reduction strategy has been collated into one and sits within the Serious Violence Board – strands include Mental Health, DA and Serious Violence.

2. The Force is working with the CofP around Homicide reduction and will be taking advantage of an additional 15 days support available.

3. Beds is currently involved in the Winter Homicide Prevention initiative.

Comments

1. No Homicides recorded in Q3, averaging one a month 23/24.

2. Reduction in comparison to last year – 9 v 6 $\,$

Financial Quarter	Crimes
2023/24 - Q1	4
2023/24 - Q2	2
2023/24 - Q3	0
Total	6

Caveat: this data is based on local Bedfordshire force data and may not match nationally published data (police.co.uk or published stats from HO) Benchmark data as at Dec 23

N	leasure Summary		Planned Action to Drive Performance				
Local Measures	Trend / Outlook	Benchmark	1. Op SOTERIA implementation is progressing to and SSO	address Rape			
Police recorded Most Serious Violence offences	Improving	13 th / 42	2. VERU - Deploying Outreach Workers in park a				
Solved Crimes	Improving	21 st /42	Beds during the Summer. Reactivate Workers to target 25yrs whilst in custody to discuss pathways available to				
			to divert away from violence. Now have a Youth Adviser and VERU had a summer calendar of act				
Re	corded Crime Trend		divert youths away from violence and ASB				
	an 🌒 LCL 🔍 3mth rolling avg 🔴 🛙	UCL					
		*	Comments				
40			1. Most Serious Violence levels are stable compared to Q2 but up on the Q3 last year.				
30 20			 Levels over Q3 have remained above average, averaging 36 crime per month for 23/24. 				
10			3. Beds is below the MSG average				
0 Jan Feb Nar Api Nay Jun Jul Augsep 0	22 22 22 22 23 23 23 23 23 23 23 23 23 2	3, 23, 23, 23, 23, 23, 23, 23, 23, 23, 13, 10, 10, 10, 10, 10, 10, 10, 10, 10, 10	Financial Quarter				
			2023/24 - 0				
			2023/24 - 0 2023/24 - 0				

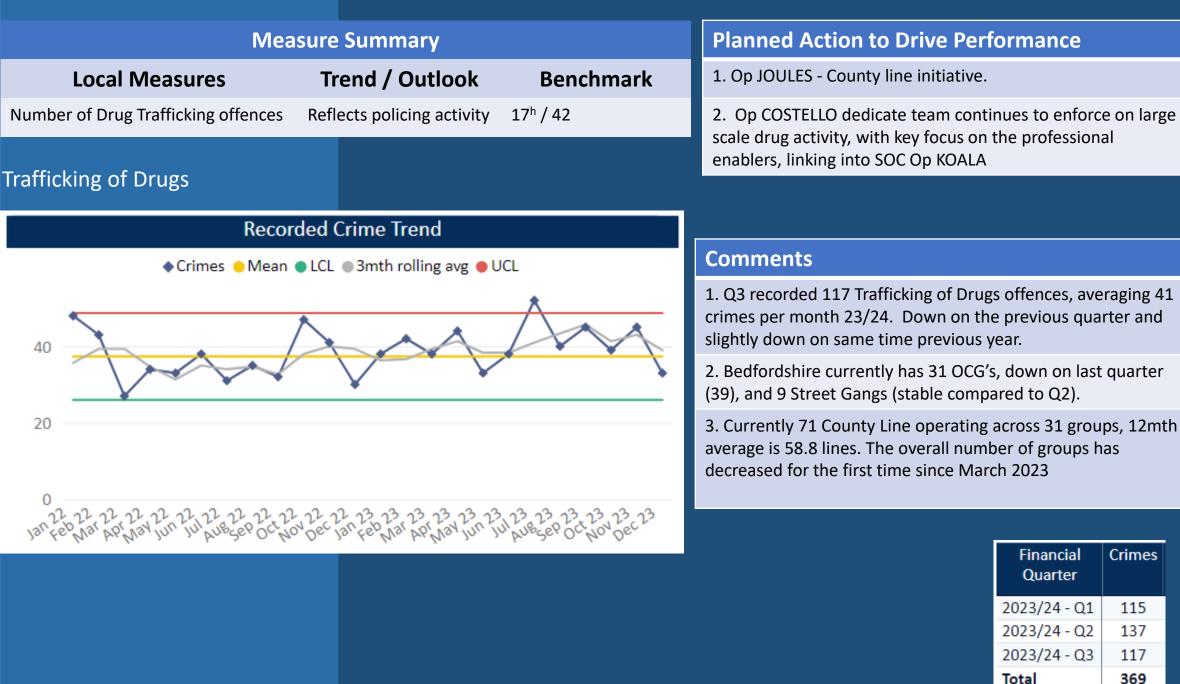
Caveat: this data is based on local Bedfordshire force data and may not match nationally published data (police.co.uk or published stats from HO) Benchmark data as at Dec 23

321

Total

40

20



Financial

Quarter

Crimes

115

137

117

369

Caveat: this data is based on local Bedfordshire force data and may not match nationally published data (police.co.uk or published stats from HO) Benchmark data as at Dec 23

Measure	Summary	
Local Measures	Trend / Outlook	Benchmark
Police recorded Residential Burglary offences	s Deterioration	30 th / 42
Police recorded Vehicle Crime offences	Deterioration	38 th / 42
Police recorded Personal Robbery offences	Deterioration	32 nd /42
Police recorded Theft from Person offences	Deterioration	30 th / 42
Burglary Residential	Vehicle Crime	
Recorded Crime Trend Crimes Mean LCL Math rolling avg UCL Crimes Mean LCL Mean Crimes are and the set of the crimes of the crime	Recorded Crime Tr Crimes Mean LCL 3mth r 400 300 200 100	
Personal Robbery T Recorded Crime Trend	Theft from Person Recorded Crime Ti	rend
◆ Crimes ● Mean ● LCL ● 3mth rolling avg ● UCL	◆Crimes ●Mean ●LCL ●3mth r	olling avg 😐 UCL
	40	
20 	20 0 21 22 22 22 22 22 22 22 22 22 22 22 22 2	23 23 13 13 13 13 13 13 13 13 13 13 13 13

Planned Action to Drive Performance

1. Co-chaired Neighbourhood Crime meeting, focused on problem solving.

Comments

 Q3 recorded 463 Residential Burglaries averaging 130 crimes a month 23/24. This is higher than the previous quarter and same period in the previous year. The short-term trend in upwards and burglary has been above average since November, in line with seasonal trends. Solved crime 10.6% up on last quarter.

2. Vehicle Crime has reduced Q3 and has been below average to the whole quarter. Down on same period last year.

3. Person Robbery has been stable Q3 compared to Q2 and same period last year. Average 42 crimes per month. Solved crime 8.5% for Q3, up on Q2.

4. 136 Theft from a Person during Q3, stable compared to Q2 and slight increase on last year Q3. December reached UCL noting a particularly increase in Luton.

	Measure Su	immary		Planned Action to Drive Performance
	Local Measures	Trend / Outlook Stable [100%]	Benchmark	1. Fraud training delivered to First Contact teams in the FCC and Crime Bureau following an identified gap in knowledge and compliance with national protocols and HOCR.
	Investigate 100% of all cyber dependant crime disseminated to forced	Stable [100%]	Not available	 Fraud training around investigation standards delivered to
	Provide 100% of all cyber dependant crime	Stable [100%]	Not available	CID officers at the Annual CID Conference.
	victims with specialist advice	Stable [100%]	Notavailabla	3. Dedicated D/Insp for the SFIU now in place.
-	Action Fraud offences		Not available	4. Increased partnership working with Trading Standards on investigations and warrants. Both agencies now supporting each other on enforcement.
)				5.OP HENHOUSE due to take place in February 2024. Funding bid submitted to the City of London Police - £10k.
)			_	
				Comments
				1. Fraud featured as a performance spotlight in December's performance board
				2.

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Ve	Overall Victim Satisfaction
Sat foc	Hate Crime Victim Satisf
isf: us	Violent Crime Victim Sat
action	Burglary Victim Satisfact
on Amonį Victims ot	
Satisfaction Among Victims with a p focus on Victims of Domestic Abuse	
mprove Satisfaction Among Victims with a particular focus on Victims of Domestic Abuse	

Measure	e Summary		Planned Action to Drive Performance
Local Measures	Trend / Outlook	Benchmark	1. Internal governance review of how Victim Satisfaction
Overall Victim Satisfaction Rate		Not available	managed, within Force Performance Board and Victim & Witness Engagement Board.
Hate Crime Victim Satisfaction Rate		Not available	Now featuring as a regular agenda item at performance board.
Violent Crime Victim Satisfaction Rate		Not available	
Burglary Victim Satisfaction Rate		Not available	3. Ch Insp allowed to drive coordination.
			Comments
			1
			2

HMICFRS reporting

The amending Order requires PCCs to publish the most recent HMICFRS force-level report on the effectiveness, efficiency and legitimacy of the police force.

The Order requires that PCCs publish the PEEL report for their force on their website, within one calendar month of its publication by HMICFRS.

https://www.bedfordshire.pcc.police.uk/hmic-reports/

Outstanding	Good	Adequate	Requires improvement	Inadequate
Managing offenders	Preventing crime	Protecting vulnerable people	Investigating crime	
	Treatment of the public		Responding to the public	
	Developing a positive workplace			
	Good use of resources			

4

Complaints handling

The Order provides that PCCs must publish the most recent IOPC quarterly complaints data for their force and the IOPC annual statistics report, alongside a narrative setting out how the PCC is holding the chief officer to account, and the PCC's assessment of their own performance in carrying out their other complaints handling functions.

Holding the chief officer to account

It is recommended that the narrative should include:

• How the force is measuring complainant satisfaction.

• Progress updates on implementing relevant recommendations made by the IOPC and/or HMICFRS in relation to complaints handling, or where recommendations were not accepted an explanation as to why.

• A summary of any mechanisms put in place to identify and act on themes or trends in complaints.

• A summary of systems in place to monitor and improve performance in the timeliness of complaints handling.

• The number of written communications issued by the force under regulation 13 of the Police (Complaints and Misconduct) Regulations 2020 where an investigation has not been completed within a "relevant period".

• Quality Assurance mechanisms in place to monitor and improve the quality of its responses to complaints.

• Details of the administrative arrangements the PCC has put in place to hold the chief constable to account for complaints handling e.g. frequency of meetings and a summary of discussions.

5

Complaints handling

https://www.bedfordshire.pcc.police.uk/comp laints-handling/

https://www.bedfordshire.pcc.police.uk/holdi ng-force-to-account/

Investment in communitybased and community led policing for urban and rural areas. The PCC has pledged to invest in community-based and community-led policing. The PCC wishes for his office to publish the monthly figures of officers within the community team.

Community Policing Numbers:

	Inspector		Sergeant		Constable		PCSO		
	Budget	Actual	Budget	Actual	Budget	Actual	Budget	Actual	
Hubs	6	6	14	14	67	54	47	32	
Rural	0	0	1	1	9	9	1	0 (
Community Cohesion	0	0	1	1	2	2	3	3	
Community Enforcement Team	0	0	1	1	9	7	0	0	
Total	6	6	17	17	87	72	51	35	

Investment in community-based and community led policing for urban and rural areas.

1

The PCC has pledged to invest in community-based and community-led policing. The PCC wishes for his office to publish the monthly figures of officers within the community team.

Community Hubs

Hub	Sgts	PCs	PCSOs
North Rural	1/1	3/5	3/7
North Urban	3/3	12/13	5/6
Central North	2/2	8/8	7/7
Central South	3/3	11/17	7/7
Luton South, East and T/C	3/3	10/11	6/12
Luton North, West & Central	2/2	10/13	4/8
Total	14/14	54/67	32/47

Investment in community-based and community led policing for urban and rural areas.

2

The Special Constabulary is a force of warranted, uniformed volunteer police officers. A key strength is that these volunteer officers are warranted constables, with all the powers of a regular police officer. Special constables' integration in the local communities in which they live, work and serve is a further strength, helping to build links between policing and communities.

We currently have established Special Constables in the following areas.

Bedfordshire Police currently has 65 Special Constables.

- Special Police Constables 58
- Special Police Sergeants
 4
- Special Police Inspectors 3
- Total 65
- Hours Completed January 2024–1,017

Investment in community-based and community led policing for urban and rural areas.

3

Special Constabulary

- Community North 10
- Community South 17 (inc LIA & Op Meteor/RCT)
- Patrol North 17
- Patrol South -15
- PATHWAY 6 officers at present

Recruitment and retention of police officers **Recruitment and Retention Numbers:**

Police and Crime Commissioners have statutory responsibilities for delivering an efficient and effective police service. Our efficiency and effectiveness improves when the right level of resources are available and maximised.

The PCC wishes for his office to publish the monthly figures of the recruitment of officers.

POLICE OFFICER ACTUAL STRENGTH (FTE) vs BUDGETED ESTABLISHMENT (FTE) by RANK - FULL FORCE 31/01/2024

Includes Op Kenova Officers - as per HO counting rules

TOTAL STRENGTH	45.0 1116.0	13.0 193.9	3.0 83.0	0.0 20.9	0.0 10.0	2.0 6.0	0.0 2.0	63.0 1431.7	۳ 5.8	چ 5.0	1442.5
Budgeted Establishment	1111.0	207.0	73.0	24.0	10.0	4.0	4.0	1433.0	Note: Ho	ome Office/U	plift counting
Budgeted Establishment Variance to Actual	1111.0 5.0	207.0 -13.2	73.0 10.0	24.0 -3.1	10.0	4.0 2.0	4.0 -2.0	1433.0 -1.3	Note: Ho includes		-

Recruitment and retention of police officers

2

Recruitment and Retention Numbers:

The PCC has made an Equality Commitment and will work with representing bodies that support diverse groups within the Force to ensure we pick up on the earliest signs of discrimination and exclusionary practices which impact on disproportional outcomes in areas such as recruitment, promotions, career progression, disciplinaries and dismissals. The aim will be to address any identified disproportionality of outcomes for all of our staff.

The PCC wishes for his office to publish the monthly figures of the diversity of officers.

Recruitment and Retention Numbers:

Recruitment and retention of police officers

Position Category	Total Starters Headcount	Starters (people from ethnic minority backgrounds) Headcount		Starters Female Headcount March		Starters Under 24 Headcount March		Starters 45+ Headcount March		Starters (Declared Disability) Headcount March	
Officer	11	1	9.09%	7	63.64%	8	72.73%	1	9.09%	0	0.00%
Staff	2	0	0.00%	1	50.00%	1	50.00%	1	50.00%	0	0.00%
Special	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SUM:	13	1	7.69%	8	61.54%	9	69.23%	2	15.38%	0	0.00%
Position Category	Total Leavers Headcount	Leavers (people from ethnic minority backgrounds) Headcount		Leavers Female Headcount March		Leavers Under 24 Headcount March		Leavers 45+ Headcount March		Leavers (Declared Disability) Headcount March	
Officer	10	1	10.00%	3	30.00%	2	20.00%	1	10.00%	0	0.00%
Staff	10	2	20.00%	6	60.00%	1	10.00%	4	40.00%	0	0.00%
Special	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SUM:	20	3	15.00%	9	45.00%	3	15.00%	5	25.00%	0	0.00%

Recruitment and retention of police officers

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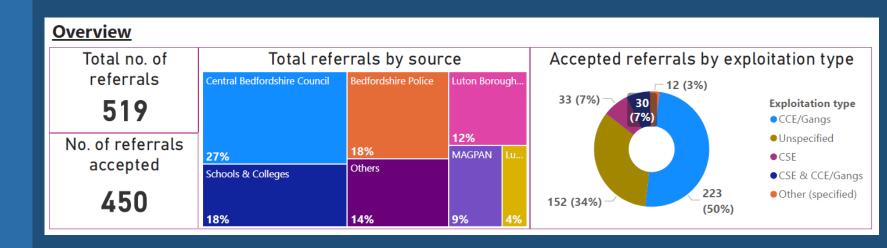
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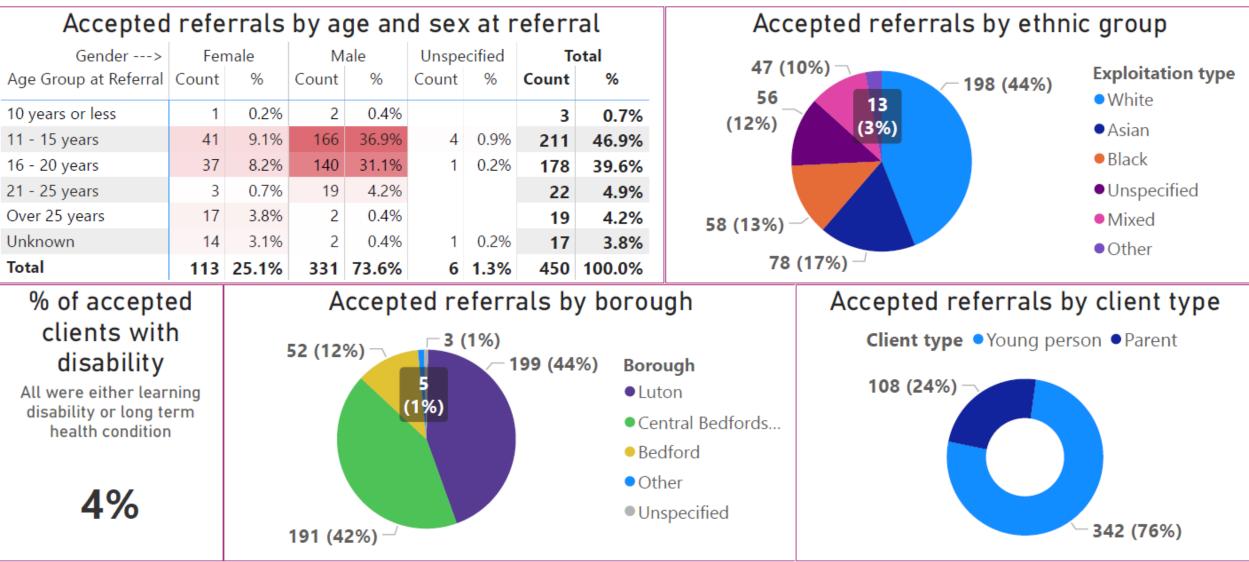
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Priority Three

Tackling the causes of crime and breaking the cycle of reoffending The PCC wants young people to have a direct say in how we utilise resources to support them in making safe spaces across Bedfordshire. This work will link with the delivery of the Violence and Exploitation Reduction Unit (VERU) that the PCC will continue to perform the governance and oversight role for.

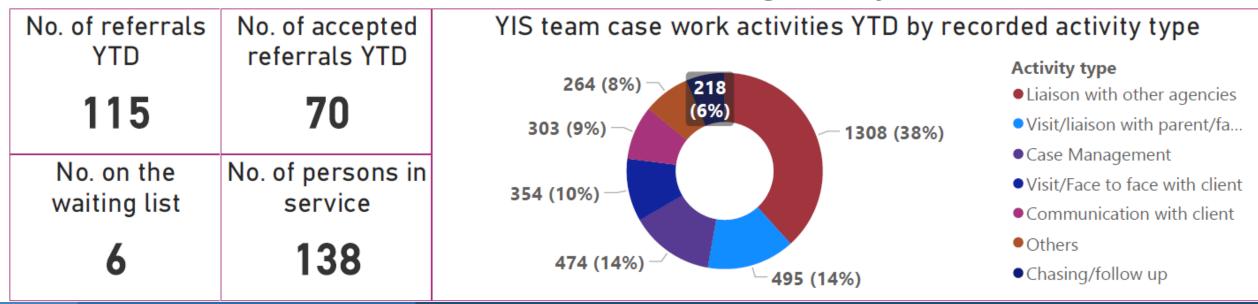






Current Caseload

Curent Caseload (YTD means Financial Year to Date, starting from April)



Placing residents and victims at centre of policing priorities. Bedfordshire Victim Care Services (BVCS) offers free and confidential support to anyone affected by crime whether it has been reported to the police or not.

BVCS has been commissioned and funded by the Police & Crime Commissioner for Bedfordshire, to help and support victims of crime to cope and recover from their experience and ensure they receive their entitlements under the Code of Practice for Victims of Crime. <u>https://www.bedfordshirevcs.com/</u>

Source	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb 🛛	Mar	Total
Athena	522	547	534	512	532	522	520	482	482	495	205-		5353
E-mail		-	-	1-		-		-	-				1
In-house Generated		-	2			-		-	-				2
Referral from External Source	26	37	23	30	25	37	42	38	37	42	10-		347
Referral from Internal Source	1	4	4	5	5	10	4	5	3	5	5-		51
Self Referral	6	13	14	14	23	15	21	20	8	20	5-		159
Telephone	1	-				-		-	-				1
Total	556	601	577	562	585	584	587	545	530	562	225	0	5914

Placing residents and victims at centre of policing priorities.

2

The PCC has requested information form the Force on a monthly basis surrounding Victim Satisfaction and how the Force deals with this and monitors this.

The force is developing its IT solution to automated victim satisfaction surveys and this is progressing well against the project plan. In the meantime, the force has limited capacity to complete such surveys, however can report:

Victim Satisfaction

During January 2024, 87 surveys were attempted and 33 were completed. Of the remaining 54 – 21 victims declined, 29 were unable to be contacted and the remaining 4 were not given a reason.

Of the 33 completed surveys, 18 were achieved on the first contact attempt, with 13 occurring on a second attempt (one on 1st Feb) and the final 2 took three attempts.

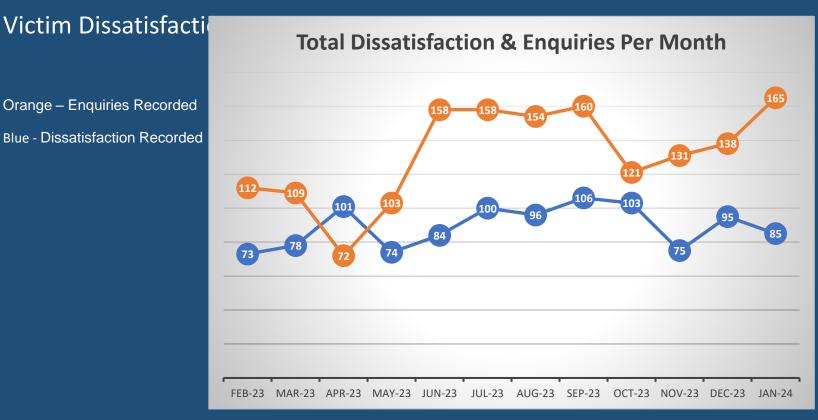
18 of the surveys show a positive or negative response – with 9 being positive, 8 being negative and the remaining 1 shows as mixed.

A lot of the positive comments are somewhat generic, covering reasons such as "felt listened to" and "a positive experience" – however there was one stating that they were a victim in 2001 and spoke very highly about how much the force/ victim care/ OIC has changed.

There was a definite increase in the number of dissatisfied responses this month, mainly focusing on crime outcomes.

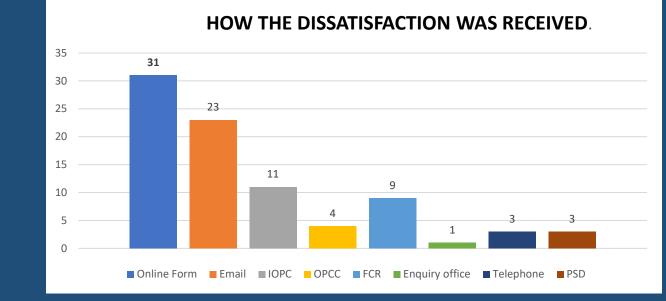
Placing residents and victims at centre of policing priorities. The PCC has requested information form the Force on a monthly basis surrounding Victim Satisfaction and how the Force deals with this and monitors this.

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Victim Dissatisfaction



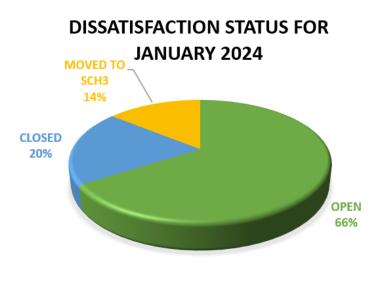
Priority Four

Placing residents and victims at centre of policing priorities.

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DISSATISFACTION STATUS ROLLING TWELVE MONTHS

53%

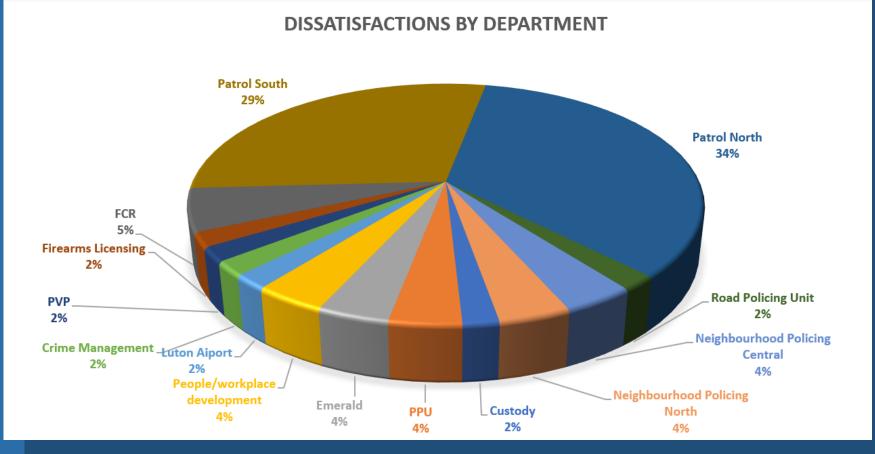


Victim Dissatisfaction

Priority Four

Placing residents and victims at centre of policing priorities.

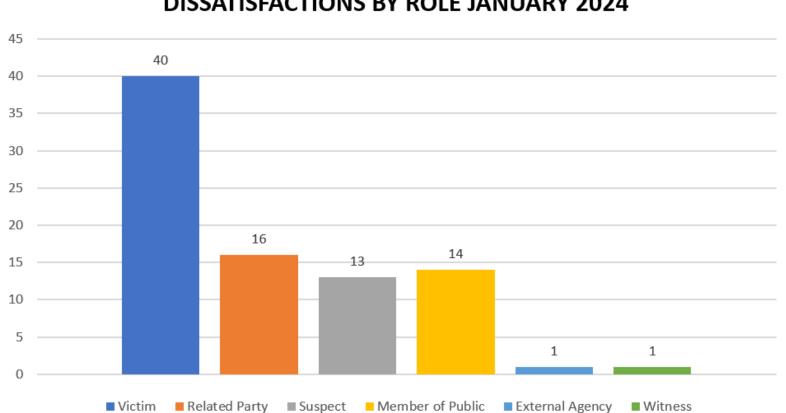
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Placing residents and victims at centre of policing priorities.

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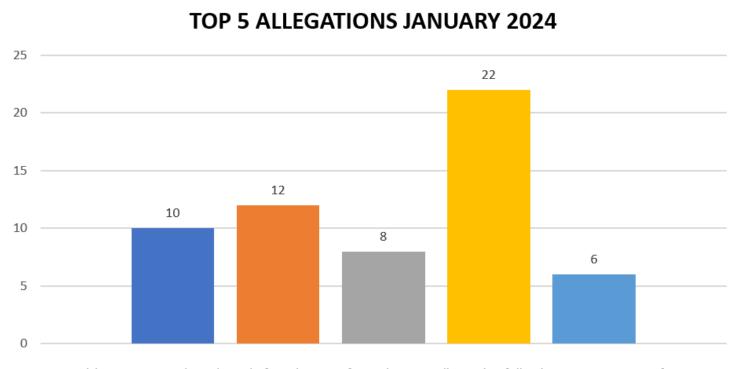
Victim Dissatisfaction



DISSATISFACTIONS BY ROLE JANUARY 2024

Placing residents and victims at centre of policing priorities.

Victim Dissatisfaction

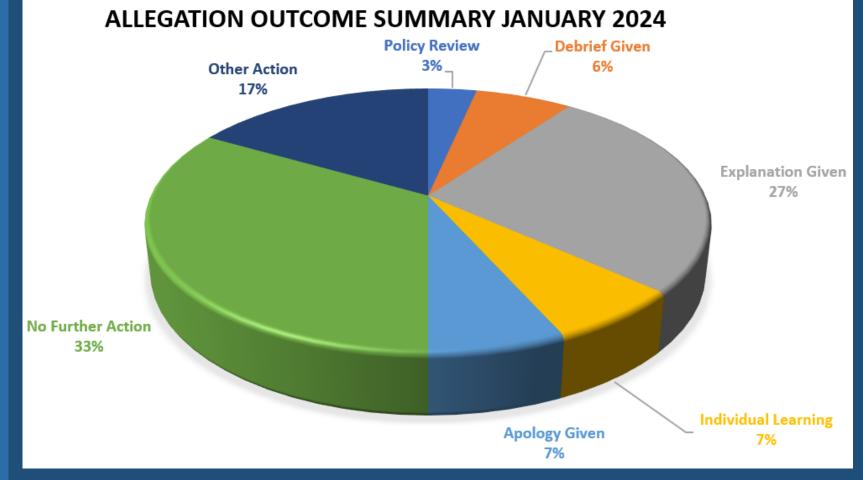


Decisions General Level Level of Service Information Police action following contact Use of Force

Placing residents and victims at centre of policing priorities.

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Victim Dissatisfaction

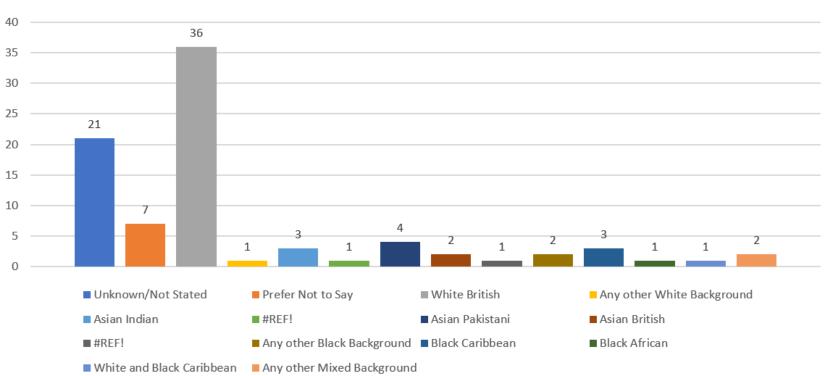


Victim Dissatisfaction

Priority Four

Placing residents and victims at centre of policing priorities.

9



RECORDED ETHNICITY JANUARY 2024

Victim Dissatisfaction

Priority Four

Placing residents and victims at centre of policing priorities. 10



Priority Five

Multi-agency approach to community safety and crime reduction Partnership delivery of community engagement and action

The PCC and his office attends many different partnership meetings and events:

<u> https://www.bedfordshire.pcc.police.uk/events/</u>

Priority Six

Transparency and Open Communication The PCC has also requested for additional information to aid transparency of the Force and they fall under different headings in line with the pledge of being Transparent.

The PCC has pledged to invest to improve performance and wellbeing of staff in our Force Control Room

Force - Response times - 101 and 999 calls, December 2023

9,704 - 999 call answered, 313 average per day, 88.3% answered in 10 secs, 9s average wait time

3,525 - 101 Priority, 114 average per day, 1m 42s average wait time

6,271 - 101 Non Priority, 202 average per day, 4m 55s average wait time

<u>999 performance data | Police.uk (www.police.uk)</u>

Priority Six

Transparency and Open Communication The PCC has also requested for additional information to aid transparency of the Force and they fall under different headings in line with the pledge of being Transparent.

The PCC pledged that he would ensure that appropriate services are in place for victims within the power of the OPCC.

Clare's Law

The Domestic Violence Disclosure Scheme(DVDS), also known as "Clare's Law" enables the police to disclose information to a victim or potential victim of domestic abuse about their partner's or ex-partner's previous abusive or violent offending.

Clare's Law - number of requests and average length of time to respond to requests are on the next slide.

Total Requests

		Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024
Month	Total Requests	29	30	38	55	40	46	42	42	43	36	37	55
	Right to Ask	22	23	28	41	25	30	26	30	24	23	18	37
	Right to Know	7	7	10	14	15	16	16	12	19	13	19	18
	Filed	29	30	38	55	40	45	42	42	43	36	37	48
	Outstanding						1						7
Month	Right to Ask	2	4	11	8	18	8	11	8	8	3	11	12
	Right to Know	2	2	1	4	8	7	9	5	5	9	7	17
	Disclosed outside 35 days	3	3	7	6	8	7	5	4	4	4	9	6

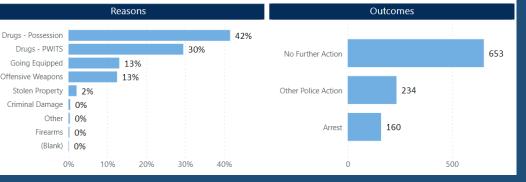
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Stop and Search Data (Q3)



The weapons seized and drugs seized counts are based on a a count of searches where a weapon or drug property item has been recorded in relation to the stop search.

Level of Search							
Search Level	Stops	%					
Standard Stop Search	983	94%					
Removed Outer Clothing	1	0%					
Exposed Intimate Body Parts	63	6%					
Total	1047	100%					



Stop and search | Police.uk (www.police.uk)

Priority Six

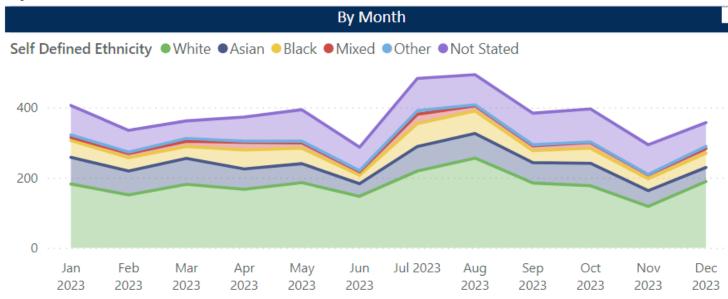
Transparency and Open Communication

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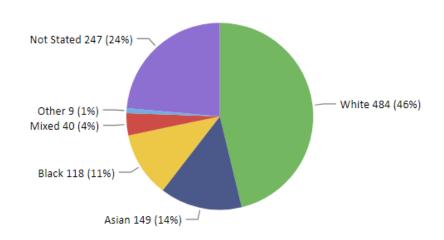


Self Defined Ethnicity - Bedfordshire - All Search Reasons

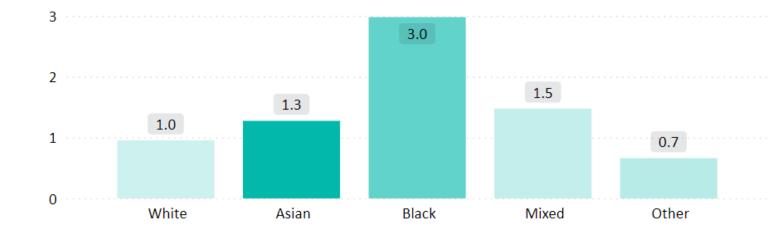
	Beo	dfordshire		
Self Defined Ethnicity	Stops	Population	per 1000 Pop.	Ratio
White	484	507,514	0.95	1.0
Asian	149	116,911	1.27	1.3
Black	118	39,600	2.98	3.1
Mixed	40	27,089	1.48	1.5
Other	9	13,612	0.66	0.7
Not Stated	247			
Total	1047	704,726	1.49	1.6



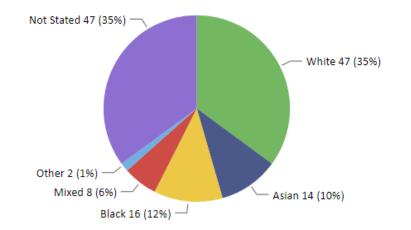
Stops per 1000 Population



Self Defined Ethnicity



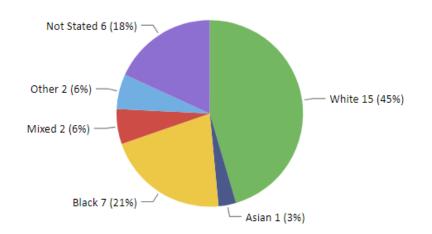
Reason = Weapons

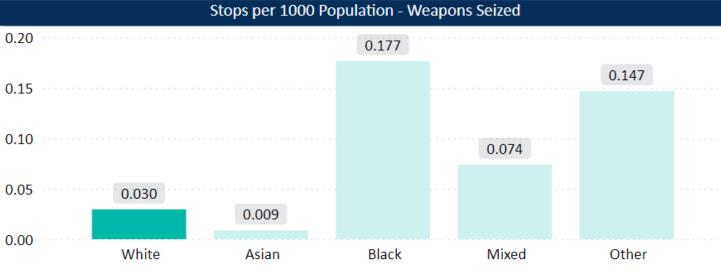


Stops per 1000 Population - Reason = Weapons



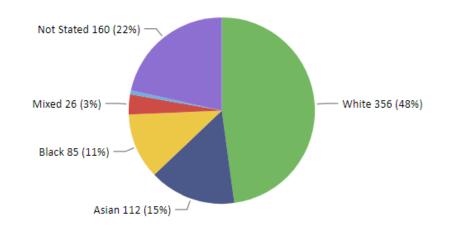
Weapons Seized

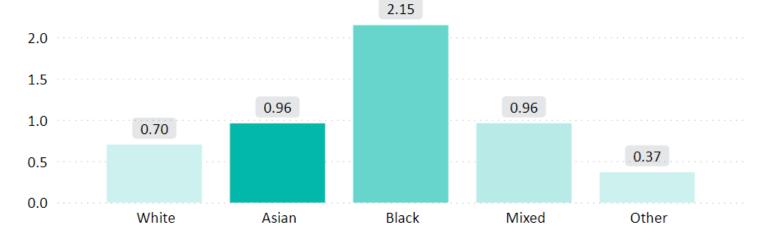




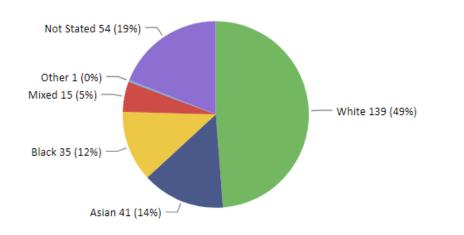
Reason = Drugs

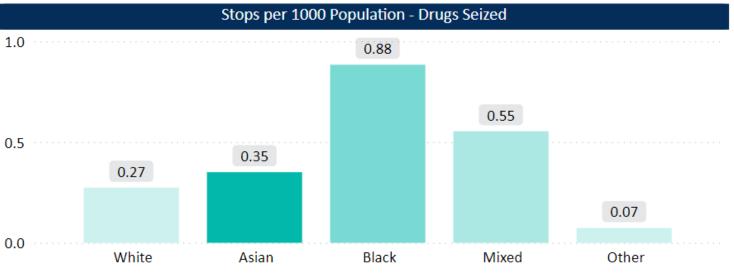






Drugs Seized





Stop Search by Age

Stops Between:

01/10/2023 🗐

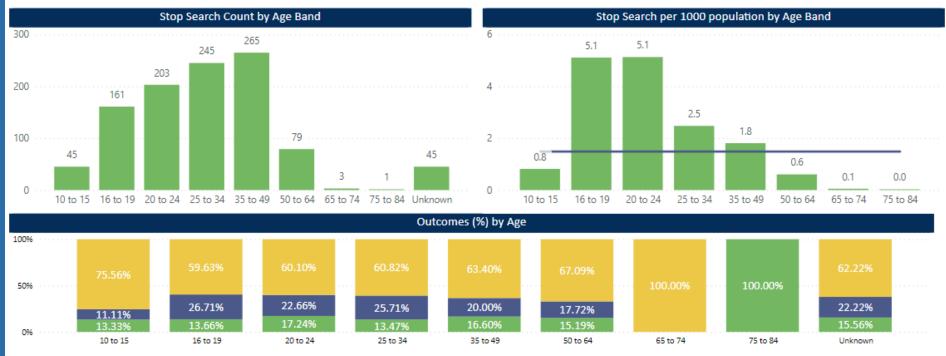
31/12/2023 📼

Last Refreshed:

16/01/2024 16:00

	Ag	e Band	ls by O	fficer De	fined E	Ethnicity	
Category	White	Asian	Black	Chinese	Arab	Unknown	Total
0 to 4							
5 to 9							
10 to 15	34	3	7			1	45
16 to 19	76	38	38		6	3	161
20 to 24	101	58	41	1		2	203
25 to 34	148	53	39	1	2	2	245
35 to 49	162	45	56			2	265
50 to 64	53	8	17			1	79
65 to 74	2		1				3
75 to 84	1						1
85 and over							
Unknown		2	3			40	45
Total	577	207	202	2	8	51	1047

Age Bands by Self Defined Ethnicity								
Category	White	Asian	Black	Mixed	Other	Not Stated	Total	
0 to 4								
5 to 9								
10 to 15	23	2	3	7		10	45	
16 to 19	62	27	21	8	6	37	161	
20 to 24	83	38	22	12		48	203	
25 to 34	125	37	21	10	1	51	245	
35 to 49	139	39	37	1	2	47	265	
50 to 64	50	6	13	2		8	79	
65 to 74	2		1				3	
75 to 84						1	1	
85 and over								
Unknown						45	45	
Total	484	149	118	40	9	247	1047	



CSP

All

Arrest Other Police Action Or Further Action

Priority Seven

National Contributions The PCC is fully engaged with his National Contributions and releases press releases in line with this:

https://www.bedfordshire.pcc.police.uk/news/